Texas Higher Education coordinating board

THECB Secure Dashboards



- Overview
- Intro to Secure Dashboards
- Persistence and Graduation
- Exercises
- Other Dashboards
- Feedback

Overview



Data Management & Research (DMR) is responsible for THECB's **entire data pipeline** from collection through data provisioning and facilitating **data sharing agreements** with other entities such as TEA and TWC.

The division's teams provide **data and research** aimed at informing **policy and practice** to a wide range of constituents, and they ensure that the data pipeline is structured to **meet agency goals and stakeholder needs**.



THECB Data Pipeline Overview

THECB guides institutions on **what**, **how**, **and when** data must be collected and reported

COMMUNICATE DATA COLLECTION STANDARDS Educational Data Center (EDC) receives, cleans then certifies the data

DATA CLEANING & CERTIFICATION

3

INSTITUTIONS REPORT DATA

2

Institutions **report data** to THECB at multiple points throughout the year



DATA REPORTING & PROVISIONING

DMR staff **analyze and report on certified data** to various stakeholders through multiple means:

- Legislative reports;
- Ad hoc data requests from THECB staff, higher ed institutions, the public, and others;
- Annual reports and data collections (e.g., online Accountability system, Almanac); and more

Data Management & Research

- Our team turns data into insights
 - Data collected from Institutions from Application to Graduation
 - Data sharing agreements with other entities including TEA and TWC to enhance research efforts
 - o~ 800 project requests each year
 - 25% from Institutions of Higher Education



Existing Resources

- Public Data Site
 - o <u>https://databridge.highered.texas.gov/</u>
- Report Center
 - o <u>https://reportcenter.highered.texas.gov/reports/data/</u>
- Accountability
 - o <u>http://www.txhigheredaccountability.org/AcctPublic/</u>
- THED
 - o http://www.txhighereddata.org/
- Email us:
 - <u>DataSupport@highered.texas.gov</u>
- Meet with us:
 - Schedule time with us to discuss data projects and services



Data Modernization Initiative: The Why

PRIOR TO THE DATA MODERNIZATION INITIATIVE

User experience was not intuitive and self-service capabilities were limited.

Data was high-level, lacking insights and visualization capabilities.

The ability to compare data across institutions was limited.



New, intuitive website and secure data portal with in-depth, self-serve dashboards



Detailed, tailored metrics and insights supported by interactive PowerBI visuals



Access to peer data for comparison across institutions

Data Modernization Initiative

The goal of the Data Modernization Initiative (DMI) is to equip internal and external stakeholders with **actionable insight and data** to improve decision making capabilities. To meet this goal, THECB staff is creating a one-stop-shop where all data offerings will reside, simplifying data access.



DATABRIDGE

The new Public Data Site features embedded **PowerBI dashboards** to give insights via **explanatory and exploratory reports**. The website will also serve as the access point for a **Secure Data Portal** where privileged users can access specially-curated datasets and dashboards.

SECURE DATA PORTAL

The Secure Data Portal provides internal and external stakeholders access to more robust data through **Secure Dashboards**.

The dashboards protect the privacy of data while also providing deeper insights to improve decision-making capabilities for each agency or institution.

SECURE DASHBOARDS

The Secure Dashboards provide each data topic with its own set of dashboards tailored to three user perspectives: **Persistence & Graduation, Transfers, and Labor Market Outcomes.**

Within each dashboard, there are many pages with detailed metrics and tailored insights.

Vision



SECURE DASHBOARDS

Empower a diverse user base with self-service analytics tools to access metrics without high-level aggregations, enabling informed actions in focused areas that will drive improved outcomes throughout a student's education and career

Secure Dashboards

The Secure Dashboards provide each data topic with its own set of dashboards tailored to three user perspectives: Persistence & Graduation, Transfers, and Labor Market Outcomes.

PERSISTENCE & GRADUATION

The Persistence and Graduation dashboard illustrates institutionspecific metrics for **persistence rates**, **graduation rates**, **time to degree**, **and degrees awarded** with the ability to filter by program, demographics, and academic indicators. Users also have the ability to compare results with peer institutions.

These metrics allow users to analyze specific persistence or graduation scenarios or trends over time.

LABOR MARKET OUTCOMES

The Labor Market Outcomes dashboard illustrates metrics pertaining to **student success in the labor market** with the ability to filter by program, demographics, and academic indicators. Users also have the ability to compare results with peer institutions.

These metrics allow users to analyze debt upon graduation, first and fifth year wages, median wage by degree level, industries that students go into, and more!

TRANSFERS IN/OUT

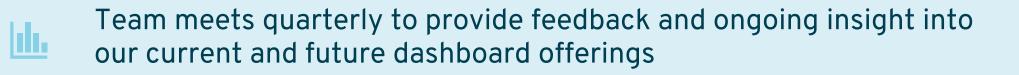
The Transfers dashboard illustrates institution-specific metrics for student **transfers in/out of programs at the system or institution level** with the ability to filter by program, demographics, and academic indicators. Users also have the ability to compare results with peer institutions.

These metrics allow users to analyze transfer patterns, hours spent in a program before transferring, GPA before transferring, and more!

Dashboard Advisory Council



16 members of Institutional Research professionals from different institutions, spanning many peer groups



Inform dashboard governance structures

Discuss institutional needs

Dashboard Access Governance

• Process:

- 1. Access is requested
- 2. Request is sent to Institutional Reporting Official
- 3. When Approved:
 - 1. Orientation Session is set up
 - 2. Access is Granted
- 4. 84 Institutions, 286 Researchers

Secure Data Portal

Texas Higher Ed Data

The Secure Data Portal allows users to request access to institution-specific datasets and dashboards, including metrics for Persistence & Graduation, Transfers, and Labor Market Outcomes.

Texas Higher Ed Secure Data Portal

To get access to tailored metrics on transfer students, graduation, and persistence rates, start by requesting data from the THECB.

Request data



MY REQUESTS

HELP

MY ACCOUNT -

REQUEST DATA

Secure Dashboards

Each Dashboard contains institution-specific data collected by the Texas Higher Education Coordinating Board. On the main page of each dashboard, you will find a summary, customization options, and the pages available – including a summary, tailored reports, and dashboard information.

Home /	Dashboards / Labor Market Outcomes
Summary	Dashboard Information
Debt By	Overview
Debt By Program	This dashboard will display tailored metrics and insights for each perspective pertaining to student success in the labor market, such as: median wage by degree level, program, demographics, and industry, as well as debt at graduation.
Debt To Wage Rat	
Debt/Wage 1 Year	Sharing Restrictions
Debt To Wage Rat	Do not save, download, or print information found on this dashboard.
Debt To Wage Rat	Data Sources
Wage 1 Year	CBM001, CBM009, CBM00S, FADS, TWC UI Wage. Years Available - 2015 Onwards, Last Updated - 8/10/2023 4:05:48 PM
Wage 1 Year	
Wage 1 Year	Assumptions
Wage 1Year/5Year	Data in this dashboard reflects information provided to THECB directly from institutions. Therefore, this dashboard only includes students who have graduated from Texas institutions and continue to work in Texas after graduation. The cohort includes both part-time and full-time students who attended Public Universities, Community and Technical Colleges, and Health Related Institutions. Award levels included in

Dashboard information may **not** be downloaded, printed, or saved.

Dashboards



Maintain Dashboard Data Security

Maintaining the security and privacy of the data found within the Secure Data Portal and Dashboards is of the utmost importance. Do NOT print, screenshot, download, or save the data in the dashboard.



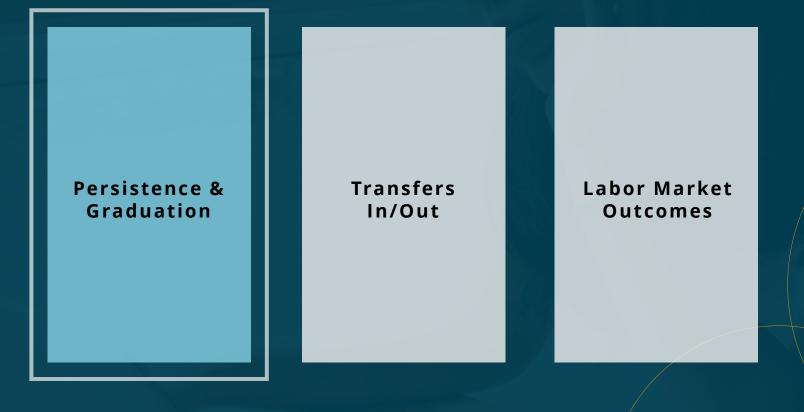


Due to the inclusion of Personally Identifiable Information (PII) in the dashboards, every individual must **create an account and request access** to the secure dashboard to view the data.

Secure Dashboards

- Secure Portal
 - o <u>https://securedata.highered.texas.gov/</u>
- How to Sign Up
 - https://youtu.be/qOVVJD_xc-Q
- How to Log In
 - https://youtu.be/mbCN8N7SQow
- How to Request Access to Dashboards
 - <u>https://youtu.be/Y5MaegDBEol</u>

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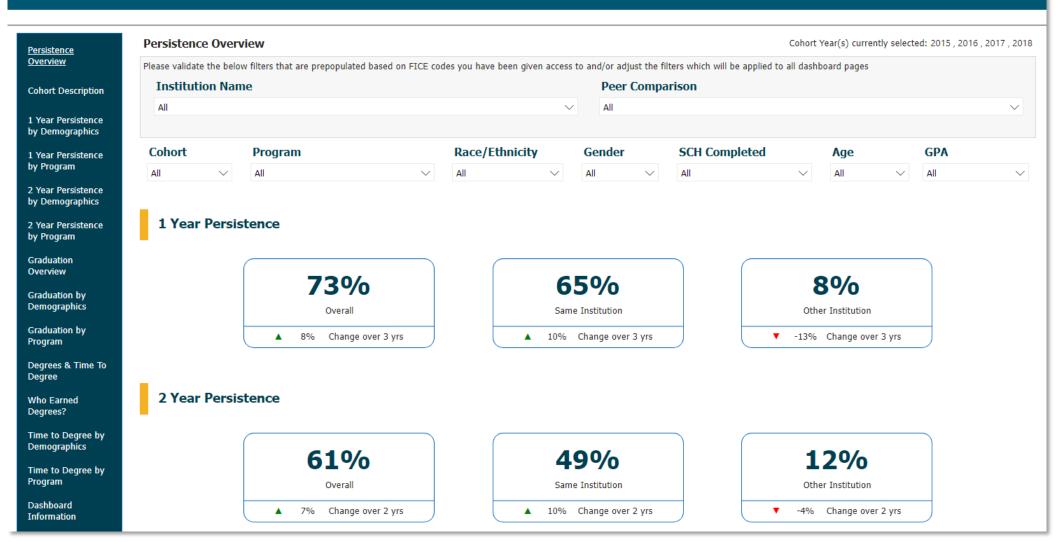
Persistence & Graduation Dashboard

The Persistence & Graduation (P&G) Dashboard illustrates metrics for **persistence rates**, **graduation rates**, **time to degree**, and **degrees awarded** with the ability to filter by program, demographics, and academic indicators.

This is our initial release and is being iterated based on feedback from the institutions.

Persistence & Graduation Overview Page

Home / Dashboards / Persistence and Graduation



How Researchers May Use the P&G Dashboard

Persistence & Graduation metrics allow users to analyze specific persistence or graduation scenarios or trends over time. The following are examples of how researchers may use the secure Persistence & Graduation (P&G) Dashboard:



The Department of Sociology is looking to compare the percent of students who leave their institution and go to another institution with their peer institutions.

RELATIONSHIP BETWEEN METRICS

The VP of Student Success is looking to understand the relationship between the GPA of a student and their likelihood to not persist. She also wants to compare this with similar institutions and review the trends.

TREND ANALYSIS

The Director of IR noticed a trend in the success rates of male students and is looking to compare this with their peer institutions.

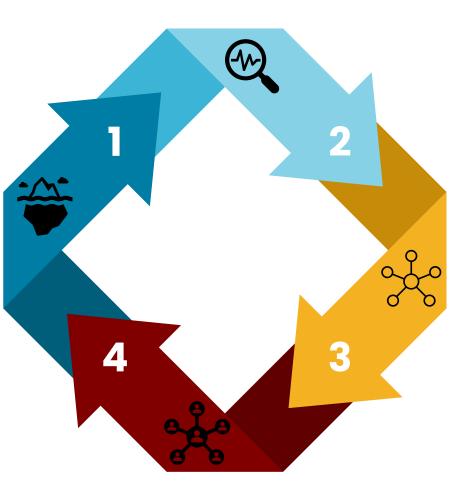
Connective Data and Dashboard Strategy

Formulating Problem Statement

Develop a problem statement before engaging with a dashboard. This will allow for guided exploration of the data and glean insights relevant to the issue. Become familiar with the underlying data.

Developing Action Plans

Create a comprehensive short-term action plan detailing the necessary activities, assigning responsible parties, establishing deadlines, and defining communication strategies with stakeholders.



Diving Deep into the Data

Engage with the dashboard to uncover datadriven solutions pertinent to the defined problem statement. Record all observations throughout the investigative process. Be prepared to refine the problem statement as new insights emerge.

Connecting the Dots

Identify the broader patterns that emerge from the data findings and craft strategic approaches to effectively address the issues outlined in the problem statement.

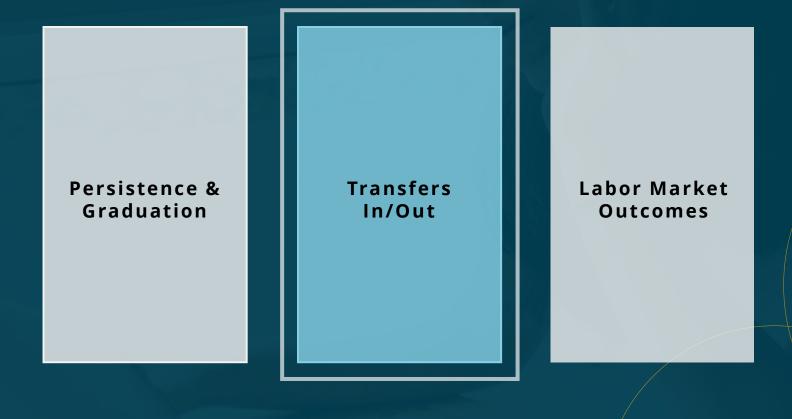
Team Time

- Example Questions:
 - What are my two year persistence rate trends over the past three years?
 - How does my two-year persistence rate compare with peers?
 - By major?
 - Race/Ethnicity and Gender
 - What does my institution two year persistence rate look like at my institution vs enrolled elsewhere?
 - Are there differences in second-year persistence rates between different demographic groups?

Taking it Back to Campus

- Who else would benefit from the Persistence and Graduation Dashboard?
- What other questions can be asked?
- Data at campus?
- Who will need to be a part of the team?
- Business Processes that can be affected

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Transfers Dashboard

The Transfers Dashboard illustrates institution-specific metrics for **student transfers in/out of programs** at the system or institution level with the ability to filter by program, demographics, and academic indicators.

Transfers Overview Page

	Home / Dashboard	ls / Transfers									
<u>Transfer-In</u>	Transfer-In Overvie	ew					Report Year(s) Currently Se	elected: 2015, 2016, 2017, 2	2018, 2019,	2020, 2021, 2022	
<u>Overview</u>	Please validate the below filters that are prepopulated based on FICE codes you have been given access to and/or adjust the filters which will be applied to all dashboard pages										
Transfer-In By Demographics	Institution Name Peer Comparis						ison				
	All	All				All				\sim	
Transfer-In By Program											
Transfer-In Success	Report Year	Program		Race/Ethr	nicity	Gender	Part Time/Full Time	SCH Before Transfer	Age	2	
Measure	All 🗸	All	\sim	All	\checkmark	All 🗸	All 🗸	All	\sim All	~	
Transfer-Out Overview											
Transfer-Out By	_										
Demographics	Transfer-In										
Transfer-Out By Program											
	(0-		25.05			
Transfer-Out Success Measure		1M			2.	87		35.87			
Dashboard		Transfer Count		Average GPA Before Transfers -19% Change over 7 yrs 			Avera	age SCH Before Transfers			
Information	t	 -100% Change over 7 yrs 	_				▲ 205% Change over 7 yrs				
	, ,										
	Peer Transfer-	·In									

How Researchers May Use the Transfers Dashboard

Transfers In/Out metrics allow users to analyze different transfer scenarios, including transfer patterns, hours spent in a program before transferring, and GPA before transferring. The following are examples of how researchers may use the secure Transfers (In/Out) Dashboard:



PEER COMPARISON

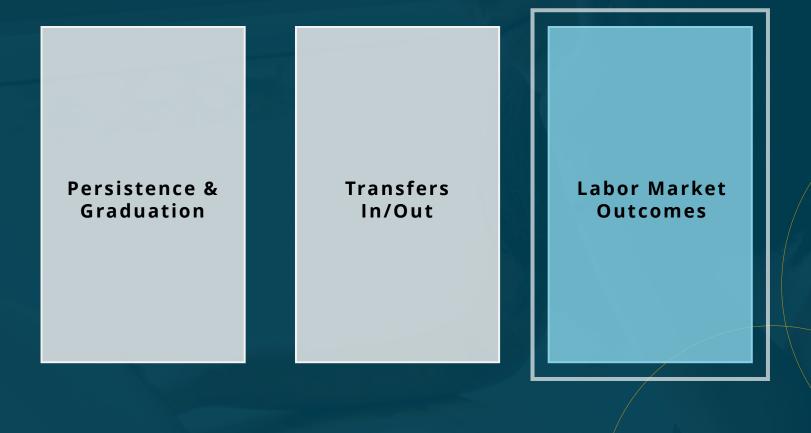
The Department of Biology wants to understand the trends of students who transfer into their programs compared to peer groups. Are other institutions seeing an increase in transfers?

RELATIONSHIP BETWEEN METRICS

The Provost wants to look at the changes in demographics of transfer students in her institution compared to the peer institutions.

TREND ANALYSIS

The Director of IR is asked to compile a list of programs where the transfer in numbers are decreasing at their institution and compare those to the peer trends. Texas Higher Education coordinating board



Labor Market Outcomes Dashboard

The Labor Market Outcomes (LMO) Dashboard illustrates metrics pertaining to **student success in the labor market** with the ability to filter by program, demographics, and academic indicators.

Labor Market Outcomes Overview Page

	Home / Dashboards	/ Labor Market Outcomes							
	LMO Summary			Grad Year(s) C	urrently Selected: 20	15 , 2016 , 2017 , 2018 , 20	19 , 2020 , 2021 , 2022		
<u>Summary</u>	Please validate the below filters that are prepopulated based on FICE codes you have been given access to and/or adjust the filters which will be applied to all dashboard pages								
Debt By Demographics	Institution Name		Peer	Comparison					
Demographico	All	→ All							
Debt By Program									
Debt To Wage Ratio	Report Year Program	Industry	Race/Ethnicity	Gender	Total SCH	Age at Graduation	Degree Level		
By Demographics	All 🗸	∼ All ∼	All	\sim All \sim	All \checkmark	All 🗸	All \checkmark		
Debt/Wage 1 Year By Demographics									
Debt To Wage Ratio By Program									
Debt To Wage Ratio By Industry	Average Debt								
Wage 1 Year Demographics									
Wage 1 Year Program		9,622		2	0%				
Wage 1 Year		Average Debt At Grad		Median De	ebt To Wage Ratio				
Industry		⊨ 0% Change over 7 yrs		⊨ 0%	Change over 7 yr	s			
Wage 1Year/5Year By Demographics									
Wage 5 Year Demographics	Median 1 Year Wage								

How Researchers May Use the LMO Dashboard

Labor Market Outcomes metrics allow users to analyze different scenarios, including debt upon graduation, first and fifth year wages, median wage by degree level, and popular industries for students. The following are examples of how researchers may use the secure Labor Market Outcomes Dashboard:



ANALYSIS OF PROGRAM SUCCESS

The Department of Architecture is interested in tracking the success of a grant program they implemented three years ago to reduce the debt accumulated by students.

CREDENTIALS OF VALUE ANALYSIS

The Director of Career Services is interested in the top industries that Music majors go into over the past five years and what the average salaries are for their first year.

TREND ANALYSIS

The Director of IR has been asked to find programs with the lowest increase in wages between year one and year five.

Support and Feedback



Dedicated Scheduling Resource

To receive individual support as you gain access to the Secure Data Portal and Dashboards, please feel free to schedule a time that is convenient for you to discuss.

TECH SUPPORT

Our team will provide support as you create your account, log in to the Secure Data Portal, and request access to the appropriate dashboards.

ACCESS APPROVAL

Our team will approve data access during office hours so you have the opportunity to review the dashboard in real time and ask questions.

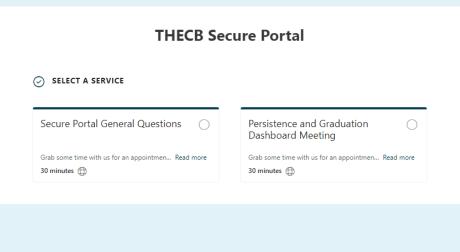
DASHBOARD QUESTIONS

Our team will be available to answer general dashboard questions or move to a private breakout room to answer questions specific to your institution's data.

OFFICE HOURS TEAMS INFORMATION

Schedule time with the team to discuss specific questions, needs, provide feedback.

https://outlook.office365.com/owa/calendar/THECBSecur ePortal@thecb.onmicrosoft.com/bookings/



Share Feedback

THECB welcomes feedback regarding your experience with the Secure Data Portal and Dashboards. To provide feedback, select **Help** from the navigation bar and then select **Feedback**. Fill out the form and **Submit**.

Texas Higher Ed Data	REQUEST DATA DAS	HBOARDS - A	APPROVAL 🗸	MY REQUESTS	HELP 🕶	MY ACCOUNT 🗸	
HOME / Help / Feedback					FAQ Feedback		
Fill out the form below to ask questions, provide feedback on our dashboar	s and data visualizati	ons, and to rep	oort any error		r while usir	ng the site	
First name*	Last name*						
Phone number*							
Email*							
Affiliation*							
Topic*							
Please Select							~
Description*							
Write your comment or question here. Please provide as much detail as possible.							
	Submit	2					

THECB Secure Dashboard Feedback



https://forms.office.com/r/RnaDjP8gVZ



Pre-Institute Evaluation





- PSEO:
- <u>https://lehd.ces.census.gov/applications/pseo/</u>
- Texas Talent Trajectory:
- <u>https://databridge.highered.texas.gov/the-texas-talent-trajectory/</u>



Questions?

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