# Evaluating Initiatives from a Student Perspective

Fall 2023 Overall

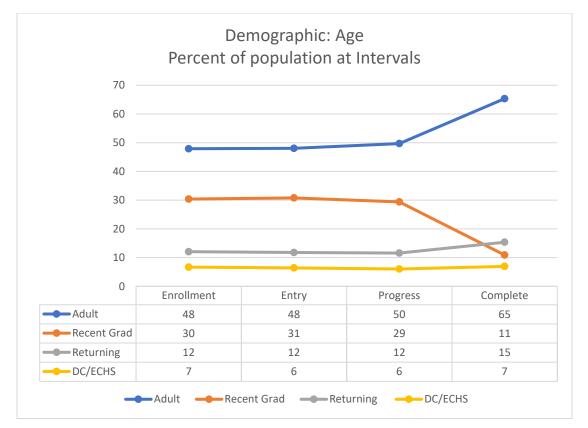
Survey administration details:

Survey was sent to all students identified by IT as having active student credentials for Fall 2023. This was done through the "All Students" email list. The students were provided a link to a MS Forms survey page (attached). This included the consent form. Students were emailed the debrief as an automatic response.

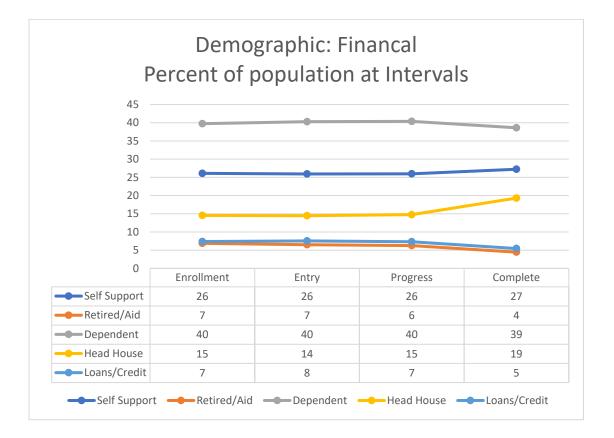
The survey had four intervals Enrollment, Entry, Progress, and Completion. Each interval of the survey began with a branching question related to whether the student had reached the identified interval in their education. If the student indicated "no" then they would be sent to the end of the survey. Each interval had two questions: 1. What did resources and information did you need? And 2. How did you find what you needed?

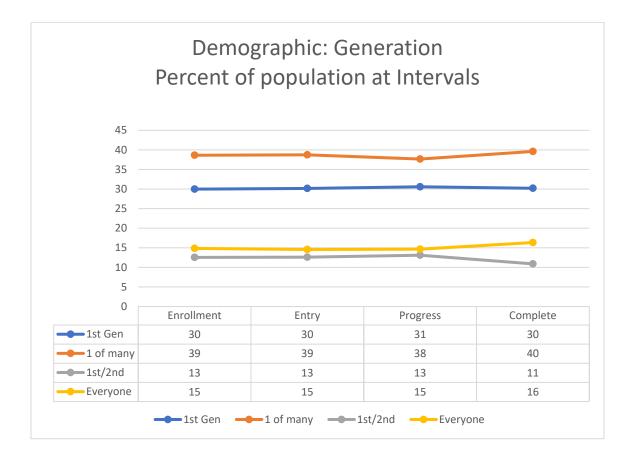
These questions were intended to be multiple select answers. Answers options were created from the narrative based responses from the Spring 2023 pilot.

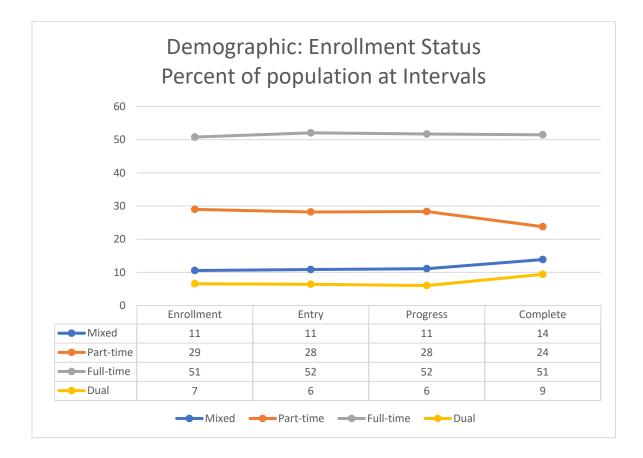
The survey was open from Sept 6, 2023 through Sept 29, 2023. The "how did you find resources" question was not set up correctly to receive multiple responses. Student Reponses reflect their single choices. "What did you need" reflect multiple responses. Student employees were excluded from the survey. Overall response rates by interval were: Enrollment N=1004, Entry N=968, Progress N=847, and Completion N=202.



Student demographic and population share details:

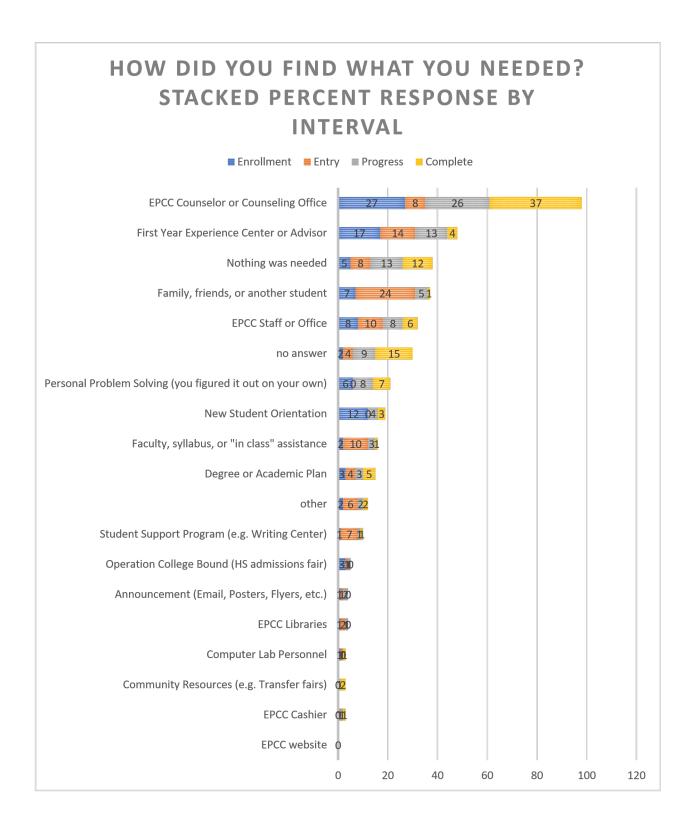






## WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

■ Enrollment ■ Entry ■ Progress ■ Complete Degree and Program Information 46 Δ1 Funding and Financing Information 33 26 Course Offerings, Schedule, and Registration 29 23 Textbook information 20 8 Campus Maps, Locations, and Qualities 49 24 15 11 Transfer information for Majors or Programs 29 15 17 26 How long degree would take to complete 20 17 17 13 Transcripts, diplomas, or grades 16 15 19 Personal Schedule and Time Management 22 18 10 22 Application and Admissions Information 15 12 15 Calendars and deadlines 21 15 11 29 **Career Access Information** 27 16 18 11 School Supplies 26 24 13 7 Available Technology Supports 19 18 13 10 Support and Resource Centers (e.g. Tutoring) 18 13 117 Nothing was needed 69 15 18 Support from other people and confidence in self 20 11 9 8 How to reach the college and find general information 20 10 8 9 If Major or Career is a good "fit" 19 10107 Transportation 18 12 9 7 Quality and Reputation of Faculty/Courses 14 9 8 7 Mental Health Support 13767 Logistics Information (e.g. ID card) 14 9 63 **Research Skills** 12 9 74 no answer **B**9 17 Social Support (e.g. Student Clubs) 11654 Personal Support (e.g. Food pantry) 10555 other 1 0 50 100 150 200 250



Demographic Breakdown: Age vs. Overall

Green and Positive integer indicates population ranked the item higher than the overall. Red and negative integer indicates population ranked the item lower than the overall.

			Age Classi	fication	
What did you need?	Overall	Adult Student	Recent HS Grad	Adult Returning	Dual Credit
Degree and Program Information	1	1	1	1	2 (-1)
Funding and Financing Information	2	3 (-1)	4 (-2)	2	11 (-9)
Course Offerings, Schedule, and Registration	3	2 (+1)	3	3	1 (+2)
Textbook information	4	4	2 (+2)	4	5 (-2)
Campus Maps, Locations, and Qualities	5	5	5	6 (-6)	4 (+1)
Transfer information for Majors or Programs	6	7 (-1)	8 (-2)	7 (-1)	15 (-9)
How long degree would take to complete	7	6 (+1)	7	8 (-1)	16 (-9)
Transcripts, diplomas, or grades	8	9 (-1)	9 (-1)	11 (-3)	6 (+2)
Personal Schedule and Time Management	9	10 (-1)	6 (+3)	10 (-1)	8 (+1)
Application and Admissions Information	10	8 (+2)	12 (-2)	13 (-3)	21 (-11)

#3 Calendars

	#5 Career
	Access
#10 School	Information, #9
Supplies	Available
	Technology
	Supports

and Deadlines; #7 Nothing was needed; #9 Available Technology Supports; #10 School Supplies

			Age Class	sification	
How did you find it?	Overall	Adult Student	Recent HS Grad	Adult Returning	Dual Credit
EPCC Counselor or Counseling Office	1	1	2 (-1)	1	2 (-1)
First Year Experience Center or Advisor	2	4 (-2)	1 (+1)	2	13 (-11)
Nothing was needed	3	3	6 (-3)	3	1 (+2)
Family, friends, or another student	4	2 (+2)	4	4	3 (+1)
EPCC Staff or Office	5	5	7 (-2)	5	10 (-5)
no answer	6	6	3 (+3)	8 (-2)	5 (+1)
Personal Problem Solving (you figured it out on your own)	7	7	8 (-1)	6 (+1)	4 (+3)
New Student Orientation	8	10 (-2)	5 (+3)	11 (-3)	12 (-4)
Faculty, syllabus, or "in class" assistance	9	9	9	7 (+2)	6 (+3)
Degree or Academic Plan	10	8 (+2)	12 (-2)	10	8 (+2)

# 10 Operation College Bound #7 other, #9 Student Support Programs

#9 other

Demographic Breakdown: Financial vs. Overall

Green and Positive integer indicates population ranked the item higher than the overall. Red and negative integer indicates population ranked the item lower than the overall.

			Fina	ancial Classification		
What did you need?	Overall	Self-Supported	3rd party income (Retired, Financial Aid, etc.)	Dependent	Head of Household	Loans
Degree and Program Information	1	1	1	1	1	2 (-2)
Funding and Financing Information	2	2	3 (-1)	3 (-1)	3 (-1)	1 (+1)
Course Offerings, Schedule, and Registration	3	3	2 (+1)	2 (+1)	2 (+1)	3
Textbook information	4	5 (-1)	5 (-1)	4	4	4
Campus Maps, Locations, and Qualities	5	4 (+1)	4 (+1)	5	7 (-2)	7 (-2)
Transfer information for Majors or Programs	6	11 (-5)	10 (-4)	6	10 (-4)	5 (+1)
How long degree would take to complete	7	8 (-1)	9 (-2)	7	6 (+1)	6 (+1)
Transcripts, diplomas, or grades	8	6 (+2)	13 (-5)	9 (-1)	5 (+3)	12 (-4)
Personal Schedule and Time Management	9	7 (+2)	7 (+2)	8 (+1)	14 (-5)	10 (-1)
Application and Admissions Information	10	12 (-2)	11 (-1)	11 (-1)	13 (-3)	8 (+2)

#9 Career Access Information, #10 Calendars and Deadlines

#6 Noting was needed, #8 School Supplies

#10 Calendars and Deadlines #Career Access Information

Technology Supports

#8 Career Access

Information; #9

Available

Informatio

			Financ	cial Classification	on	
How did you find it?	Overall	Self- Supported	3rd party income (Retired, Financial Aid, etc.)	Dependent	Head of Household	Loans
EPCC Counselor or Counseling Office	1	1	2 (-1)	1	1	1
First Year Experience Center or Advisor	2	2	1(+1)	2	5 (-3)	2
Nothing was needed	3	4 (-1)	3	3	3	4 (-1)
Family, friends, or another student	4	3 (+1)	6 (-2)	4	4	3 (+1)
EPCC Staff or Office	5	5	8 (-3)	6 (-1)	6 (-1)	5
no answer	6	6	9 (-3)	5 (+1)	2 (+4)	7 (-1)
Personal Problem Solving (you figured it out on your own)	7	7	4 (+3)	7	8 (-1)	8 (-1)
New Student Orientation	8	10 (-2)	11 (-3)	8	7 (+1)	6 (+2)
Faculty, syllabus, or "in class" assistance	9	9	7 (+2)	9	10 (-1)	9
Degree or Academic Plan	10	8 (+2)	5 (+5)	11 (-1)	9 (+1)	13 (-3)

#10 Student Support Programs #10 Other #10 Operation College Bound Demographic Breakdown: Generation vs. Overall

Green and Positive integer indicates population ranked the item higher than the overall. Red and negative integer indicates population ranked the item lower than the overall.

		College Generation Classification						
What did you need?	Overall	In the first generation	One of many in family	Very First (or 2nd) Person Ever	Everyone in family attends			
Degree and Program Information	1	1	1	1	1			
Funding and Financing Information	2	2	3 (-1)	2	3 (-1)			
Course Offerings, Schedule, and Registration	3	3	2 (+1)	3	2 (+1)			
Textbook information	4	4	4	4	4			
Campus Maps, Locations, and Qualities	5	5	5	5	5			
Transfer information for Majors or Programs	6	6	7 (-1)	12 (-5)	9 (-3)			
How long degree would take to complete	7	7	9 (-2)	6 (+1)	11 (-4)			
Transcripts, diplomas, or grades	8	12 (-4)	6 (+2)	8	6 (+2)			
Personal Schedule and Time Management	9	9	8 (+1)	7 (+2)	13 (-4)			
Application and Admissions Information	10	8 (+2)	10	11 (-1)	8 (+2)			

#10 Career Access Information #9 Calendar and Deadlines, #10 School Supplies #7 School Supplies, #10 Calendars and Deadlines

			College Gener	ation Classification	
How did you find it?	Overall	In the first generation	One of many in family	Very First (or 2nd) Person Ever	Everyone in family attends
EPCC Counselor or Counseling Office	1	1	1	1	1
First Year Experience Center or Advisor	2	2	2	2	2
Nothing was needed	3	3	3	5 (-2)	6 (-3)
Family, friends, or another student	4	5 (-1)	4	4	3 (+1)
EPCC Staff or Office	5	4 (+1)	5	9 (-4)	5
no answer	6	6	6	3 (+3)	4 (+2)
Personal Problem Solving (you figured it out on your own)	7	8 (-1)	7	6 (+1)	10 (-3)
New Student Orientation	8	9 (-1)	8	7 (+1)	7 (+1)
Faculty, syllabus, or "in class" assistance	9	10 (-1)	9	8 (+1)	8 (+1)
Degree or Academic Plan	10	7 (+3)	11 (-1)	10	9 (+1)

#10 Other

Demographic Breakdown: Enrollment vs. Overall

Green and Positive integer indicates population ranked the item higher than the overall. Red and negative integer indicates population ranked the item lower than the overall.

			Enrolln	nent Status	
What did you need?	Overall	Mixed Part and Fulltime	Part time student	Full time student	Full time EPCC and another school
Degree and Program Information	1	1	1	1	2 (-1)
Funding and Financing Information	2	2	3 (-1)	2	10 (-8)
Course Offerings, Schedule, and Registration	3	3	2 (+1)	3 (+2)	1
Textbook information	4	4	4	4	4
Campus Maps, Locations, and Qualities	5	5	5	5	3 (+2)
Transfer information for Majors or Programs	6	6	13 (-7)	6	5 (+1)
How long degree would take to complete	7	7	6 (+1)	7	13 (-6)
Transcripts, diplomas, or grades	8	8	9 (-1)	9 (-1)	6 (+2)
Personal Schedule and Time Management	9	11 (-2)	10 (-1)	8 (+1)	8 (+1)
Application and Admissions Information	10	10	8 (+2)	10	23 (-13)

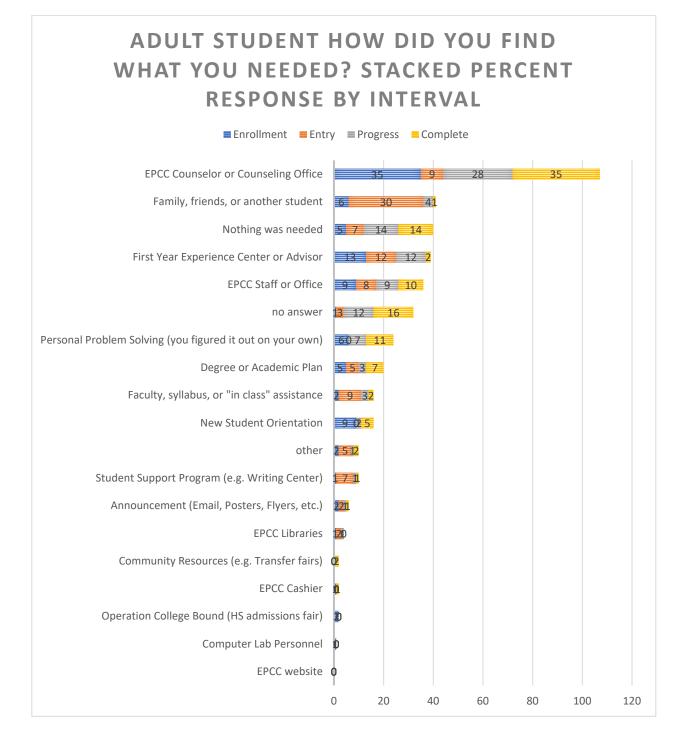
#9 Career Access Information #7 Career Access Information #5 Calendars and deadlines, #7 Nothing was Needed, #9Available Technology Supports

			Enrollm	ent Status	
How did you find it?	Overall	Mixed Part and Fulltime	Part time student	Full time student	Full time EPCC and another school
EPCC Counselor or Counseling Office	1	1	1	1	2 (-1)
First Year Experience Center or Advisor	2	2	2	2	10 (-8)
Nothing was needed	3	4 (-1)	3	4 (-1)	1 (+2)
Family, friends, or another student	4	3 (+1)	4	3 (+1)	3 (+1)
EPCC Staff or Office	5	7 (-2)	5	5	8 (-3)
no answer	6	5 (+1)	6	6	5 (+1)
Personal Problem Solving (you figured it out on your own)	7	9 (-2)	7	8 (-1)	7
New Student Orientation	8	6 (+2)	8	7 (+1)	14 (-6)
Faculty, syllabus, or "in class" assistance	9	10 (-1)	9	10 (-1)	4 (+5)
Degree or Academic Plan	10	8 (+2)	10	9 (+1)	15 (-5)

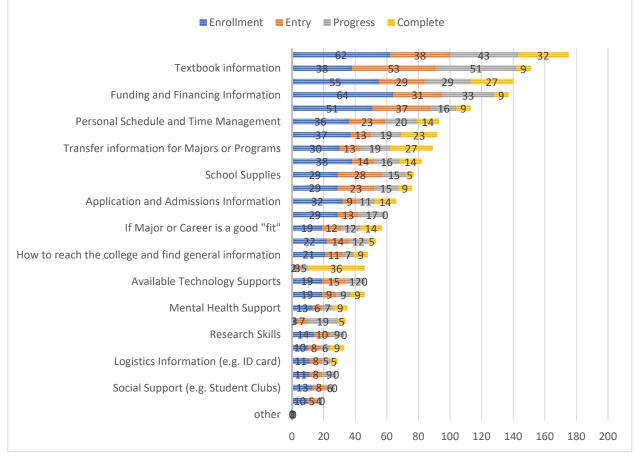
#6 other, #9 Student Support Program

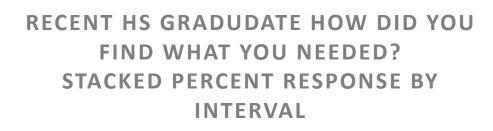
# ADULT STUDENT WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

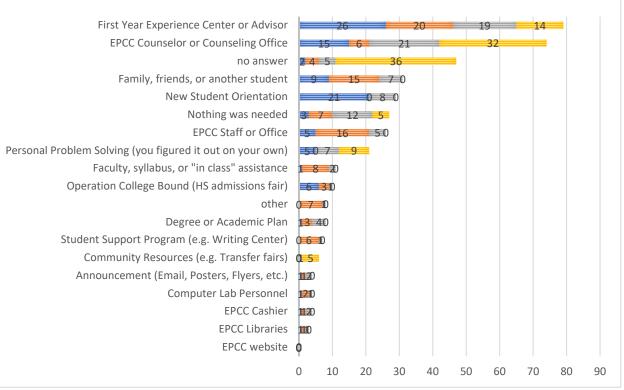
Degree and Program Information	72	2	53	48	42	
Course Offerings, Schedule, and Registration	64	4	29	19		
Funding and Financing Information	62	42	35	2		
Textbook information	38	44	22 8			
Campus Maps, Locations, and Qualities	46	33 13	3 10			
How long degree would take to complete	44	21 18 1	1			
Transfer information for Majors or Programs	30 1	7 17 25				
Application and Admissions Information	41	17 13 14				
Transcripts, diplomas, or grades	35	15 15 19				
Personal Schedule and Time Management	32	21 17 <mark>9</mark>				
Calendars and deadlines	28 19	9 14 <mark>10</mark>				
Career Access Information	25 16	17 12				
School Supplies	26 22	2 116				
Available Technology Supports	19 18	13 <mark>8</mark>				
Support and Resource Centers (e.g. Tutoring)	22 15 :	11 <mark>8</mark>				
Support from other people and confidence in self	21 <b>11</b> 9	8				
How to reach the college and find general information	21 9 9	8				
If Major or Career is a good "fit"	20 9 9	5				
Nothing was needed	481018					
Quality and Reputation of Faculty/Courses	17 985					
Transportation	16 10 7 5					
Logistics Information (e.g. ID card)	16 9 63					
Mental Health Support	14 <mark>8</mark> 57					
no answer	<b>B</b> 10 16					
Research Skills	10753					
Social Support (e.g. Student Clubs)	<b>105</b> 54					
Personal Support (e.g. Food pantry)	9 <mark>5</mark> 45					
other	212					
	0	50	100	150	200	4



## RECENT HS GRADUATE WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL



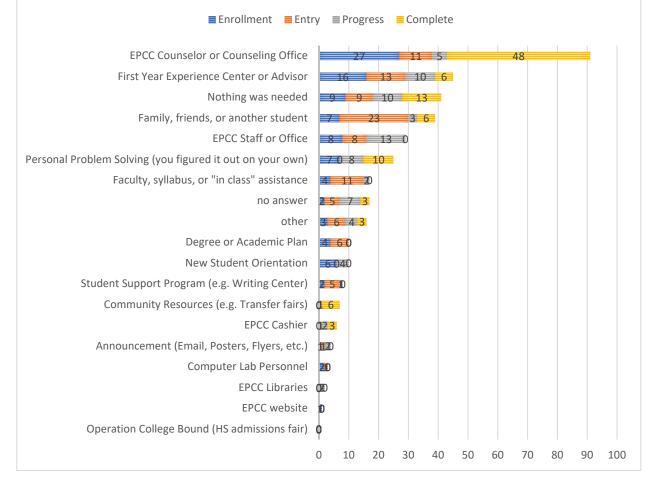




## RETURNING ADULT WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

Degree and Program Information	68		47		53	45	
Funding and Financing Information	53	3	7	36	39		
Course Offerings, Schedule, and Registration	59		38	31	29		
Textbook information	36	48	16	6			
Career Access Information	34	25 21	16				
Campus Maps, Locations, and Qualities	42	31	13 10				
Transfer information for Majors or Programs	34	17 16	26				
How long degree would take to complete	40	18 15	16				
Available Technology Supports	21 25	19 1	3				
Personal Schedule and Time Management	32	19 14 <u>1</u>	3				
Transcripts, diplomas, or grades	- 36 -	19 10 1	3				
Calendars and deadlines	28 🗾	25 12 10					
Application and Admissions Information	31	20 11 13	•				
School Supplies	21 21	12 6					
Support and Resource Centers (e.g. Tutoring)	20 18	12 <mark>6</mark>					
Nothing was needed	<b>1011</b> 131	3					
Support from other people and confidence in self	18 15 9	6					
Transportation	17 13 8	6					
How to reach the college and find general information	21 11 8	3					
Quality and Reputation of Faculty/Courses	15 8 9 6						
If Major or Career is a good "fit"	16 10 9 3						
no answer	1 <b>4</b> 9 16						
Research Skills	13 12 50						
Personal Support (e.g. Food pantry)	12 8 63						
Mental Health Support	9873						
Logistics Information (e.g. ID card)	14 62						
Social Support (e.g. Student Clubs)	10450						
other	æ						
	0	50	10	0	150	20	0 2

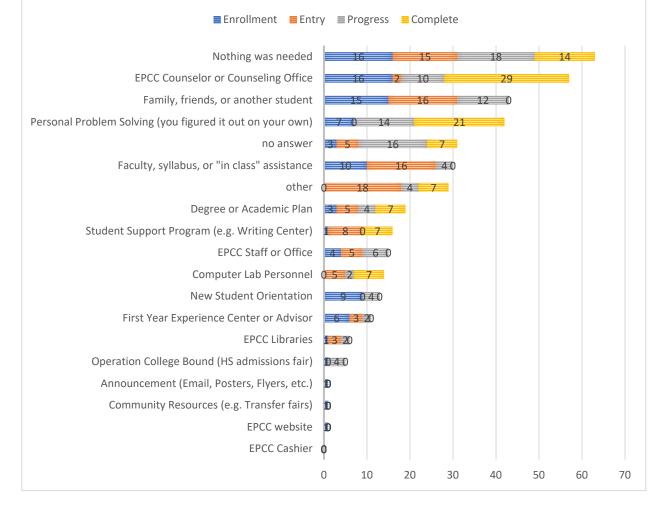
# RETURNING ADULT HOW DID YOU FIND WHAT YOU NEEDED? STACKED PERCENT RESPONSE BY INTERVAL



## HS DUAL CREDIT WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

Course Offerings, Schedule, and Registration Degree and Program Information Calendars and deadlines Campus Maps, Locations, and Qualities Textbook information Transcripts, diplomas, or grades Nothing was needed Personal Schedule and Time Management Available Technology Supports School Supplies Funding and Financing Information Research Skills Transfer information for Majors or Programs How long degree would take to complete Career Access Information Support and Resource Centers (e.g. Tutoring) Support from other people and confidence in self How to reach the college and find general information Social Support (e.g. Student Clubs) no answer Personal Support (e.g. Food pantry) Mental Health Support Logistics Information (e.g. ID card other									
Calendars and deadlines Campus Maps, Locations, and Qualities Textbook information Transcripts, diplomas, or grades Nothing was needed Personal Schedule and Time Management Available Technology Supports Funding and Financing Information Research Skills Transportation If Major or Career is a good "fit" Transfer information for Majors or Programs How long degree would take to complete Career Access Information Support and Resource Centers (e.g. Tutoring) Support and Resource Centers (e.g. Tutoring) Support from other people and confidence in self Quality and Reputation of Faculty/Courses Application and Admissions Information How to reach the college and find general information Social Support (e.g. Student Clubs) Mental Health Support Logistics Information (e.g. ID card) other	Course Offerings, Schedule, and Registration		48		31	- 2	24	36	
Campus Maps, Locations, and Qualities Textbook information Transcripts, diplomas, or grades Nothing was needed Personal Schedule and Time Management Available Technology Supports School Supplies Funding and Financing Information If Major or Career is a good "fit" Transfer information for Majors or Programs How long degree would take to complete Career Access Information Support and Resource Centers (e.g. Tutoring) Support from other people and confidence in self Quality and Reputation of Faculty/Courses Application and Admissions Information How to reach the college and find general information Social Support (e.g. Student Clubs) Nental Health Support Logistics Information (e.g. ID card) other	Degree and Program Information		46		.9	35		29	•
Textbook information Transcripts, diplomas, or grades Nothing was needed3344167Personal Schedule and Time Management Available Technology Supports School Supplies Funding and Financing Information Research Skills Transportation If Major or Career is a good "fit"33441671023223630232271023162122101672210167102118811188102112188102113629241014713629241012719102201810147191010719101071014710147101471014710101010107101010101010101010101071010710107101071110101210101314714141415141671710 <trr><td< td=""><td>Calendars and deadlines</td><td></td><td>39</td><td>26</td><td>;;</td><td>22</td><td>14</td><td></td><td></td></td<></trr>	Calendars and deadlines		39	26	;;	22	14		
Transcripts, diplomas, or grades Nothing was neededPersonal Schedule and Time Management Available Technology Supports School Supplies27182029Bersonal Schedule and Time Management Available Technology Supports School Supplies3023227Bersonal Schedule and Time Management Application for Majors or Programs How long degree would take to complete Career Access Information Support and Resource Centers (e.g. Tutoring) Support from other people and confidence in self Quality and Reputation of Faculty/Courses Application and Admissions Information How to reach the college and find general information Social Support (e.g. Student Clubs) no answer30222036Personal Support (e.g. Student Clubs) Nental Health Support Logistics Information (e.g. ID card) other35167Balant Construction76141414Construction Construction761414Construction Construction761414Construction Construction761414Construction Construction7101010Construction Construction710	Campus Maps, Locations, and Qualities		36	24	20	2	1		
Nothing was needed Personal Schedule and Time Management Available Technology Supports School Supplies18162236902322710231621221916710231621221916710161221111810161614291017161221181016141910161210136291012710131014111471210171310107141471510141610141710131810141910710131410141114121061310101414151616717101814191010141014111412101310141415101671714181019101014	Textbook information		33		4	16	7		
Personal Schedule and Time Management Available Technology Supports School Supplies3023227Marin Management School SuppliesSchool Supplies2210231621School Supplies22191671561429Marin Maine Major or Career is a good "fit"18810211881021Transfer information Molog degree would take to complete Career Access Information181014713629102201310147131014713101471310147131014713101471310147131014713101471310147131014713101471310147131014713101471310147131014 <t< td=""><td>Transcripts, diplomas, or grades</td><td></td><td>27 📃</td><td>18 2</td><td>20</td><td>29</td><td>-</td><td></td><td></td></t<>	Transcripts, diplomas, or grades		27 📃	18 2	20	29	-		
Available Technology Supports School Supplies10231621Funding and Financing Information Research Skills Transportation156142910161221188101117 ansfer information for Majors or Programs How long degree would take to complete Career Access Information13662910127136629101271314713147141014710147131471314719101013147131010121314719101256141516 </td <td>Nothing was needed</td> <td>=18</td> <td>16</td> <td>22</td> <td>3</td> <td>6</td> <td>•</td> <td></td> <td></td>	Nothing was needed	=18	16	22	3	6	•		
School SuppliesFunding and Financing InformationResearch SkillsTransportationIf Major or Career is a good "fit"Transfer information for Majors or ProgramsHow long degree would take to completeCareer Access InformationSupport and Resource Centers (e.g. Tutoring)Support from other people and confidence in selfQuality and Reputation of Faculty/CoursesApplication and Admissions InformationHow to reach the college and find general informationSocial Support (e.g. Student Clubs)Nental Health SupportLogistics Information (e.g. ID card)OtherID <td>Personal Schedule and Time Management</td> <td></td> <td>30</td> <td>23</td> <td>22</td> <td>7</td> <td></td> <td></td> <td></td>	Personal Schedule and Time Management		30	23	22	7			
Funding and Financing Information Research Skills Transportation If Major or Career is a good "fit"156142910161221188101118810141362924101271910201810147101314710131471013147101314710131471013147125141412151414151614151616121616121616161216 <t< td=""><td>Available Technology Supports</td><td>10</td><td>23</td><td>16</td><td>21</td><td></td><td></td><td></td><td></td></t<>	Available Technology Supports	10	23	16	21				
Research Skills Transportation101612211881021188161413629241012719102202410127191022018101471910220101314710131471013107111010712514101471010711101012101413101014101516716101417101218101419102101314111412106131010141215167161017141814191010141015111612101310141415161610171418141910101410141114 <tr< td=""><td>School Supplies</td><td>2</td><td>2 19</td><td>16</td><td>7</td><td></td><td></td><td></td><td></td></tr<>	School Supplies	2	2 19	16	7				
TransportationIf Major or Career is a good "fit"Transfer information for Majors or ProgramsHow long degree would take to completeCareer Access InformationSupport and Resource Centers (e.g. Tutoring)Support from other people and confidence in selfQuality and Reputation of Faculty/CoursesApplication and Admissions InformationSocial Support (e.g. Student Clubs)no answerPersonal Support (e.g. Food pantry)Mental Health SupportLogistics Information (e.g. ID card)other	Funding and Financing Information	15	6 14	29					
If Major or Career is a good "fit"1881614Transfer information for Majors or Programs How long degree would take to complete Career Access Information13629Support and Resource Centers (e.g. Tutoring)1910220Support from other people and confidence in self Quality and Reputation of Faculty/Courses Application and Admissions Information Social Support (e.g. Student Clubs) no answer10147How to reach the college and find general information Social Support (e.g. Food pantry) Mental Health Support Logistics Information (e.g. ID card) other106801010680101010	Research Skills	10	16 1	2 21	-				
Transfer information for Majors or Programs How long degree would take to complete Career Access Information1362924101272910220Support and Resource Centers (e.g. Tutoring) Support from other people and confidence in self Quality and Reputation of Faculty/Courses Application and Admissions Information Social Support (e.g. Student Clubs) no answer1013147How to reach the college and find general information Social Support (e.g. Student Clubs) Mental Health Support 	Transportation	-18	8 10	21	-				
How long degree would take to complete Career Access Information2410127Support and Resource Centers (e.g. Tutoring)1910220Support from other people and confidence in self Quality and Reputation of Faculty/Courses Application and Admissions Information Social Support (e.g. Student Clubs) no answer1013147How to reach the college and find general information Social Support (e.g. Student Clubs) Mental Health Support Logistics Information (e.g. ID card) other106710147101471010712101410107121014101014712101010147121010101471210101014712101010147121010101471210101010141414111014141414121067101413141414141414141414141415167101414161014141414171414141414181414141414<	If Major or Career is a good "fit"	=18	8	.6 14	•				
Career Access Information1910220Support and Resource Centers (e.g. Tutoring)1810147Support from other people and confidence in self1013147Quality and Reputation of Faculty/Courses1310107Application and Admissions Information125614How to reach the college and find general information761014Social Support (e.g. Student Clubs)1210712No answer351671014Personal Support (e.g. Food pantry)6381414Mental Health Support787106No answer1068010680	Transfer information for Majors or Programs	13	6 6	29					
Support and Resource Centers (e.g. Tutoring)1810147Support from other people and confidence in self1013147Quality and Reputation of Faculty/Courses1310107Application and Admissions Information125614How to reach the college and find general information761014Social Support (e.g. Student Clubs)121067No answer351671014Personal Support (e.g. Food pantry)6314710Mental Health Support787106Io1068010680	How long degree would take to complete	2	4 10	12 7					
Support from other people and confidence in self1013147Quality and Reputation of Faculty/Courses1310107Application and Admissions Information125614How to reach the college and find general information761014Social Support (e.g. Student Clubs)121067Personal Support (e.g. Food pantry)6814Mental Health Support787Logistics Information (e.g. ID card)10680other10680	Career Access Information	19	10	22 0					
Quality and Reputation of Faculty/Courses Application and Admissions Information13107How to reach the college and find general information Social Support (e.g. Student Clubs)7614Bersonal Support (e.g. Food pantry) Mental Health Support Logistics Information (e.g. ID card)68140106814068140681001068	Support and Resource Centers (e.g. Tutoring)	= 18	10	14 7					
Application and Admissions Information12-5-6-14How to reach the college and find general information7-6-10-14Social Support (e.g. Student Clubs)12-10-6-7no answer35-16-7Personal Support (e.g. Food pantry)63-8-14Mental Health Support7-3-8-7Logistics Information (e.g. ID card)10-6-80other10	Support from other people and confidence in self	10	13 14	7					
How to reach the college and find general information Social Support (e.g. Student Clubs) no answer761014121067816797381410681010610106810101068101068	Quality and Reputation of Faculty/Courses	13	10 10	7					
Social Support (e.g. Student Clubs) no answer121067Personal Support (e.g. Food pantry) Mental Health Support63814Mental Health Support7387Logistics Information (e.g. ID card) other10680	Application and Admissions Information	12	5614	-					
no answer Personal Support (e.g. Food pantry) Mental Health Support Logistics Information (e.g. ID card) other	How to reach the college and find general information	76	10 14	-					
Personal Support (e.g. Food pantry) Mental Health Support Logistics Information (e.g. ID card) other	Social Support (e.g. Student Clubs)	12	10 6 7	•					
Mental Health Support7 3 8 7Logistics Information (e.g. ID card)10 6 80other10	no answer	35	16 7						
Logistics Information (e.g. ID card) other	Personal Support (e.g. Food pantry)	63	8 14						
other 🔊	Mental Health Support	7 3	8 7						
	Logistics Information (e.g. ID card)	10	6 80						
0 20 40 60 80 100 120 1	other	30							
		0	20	10	60	00	100	120	1 44
		U	20	40	60	80	100	120	140

# HS DUAL CREDIT HOW DID YOU FIND WHAT YOU NEEDED? STACKED PERCENT RESPONSE BY INTERVAL

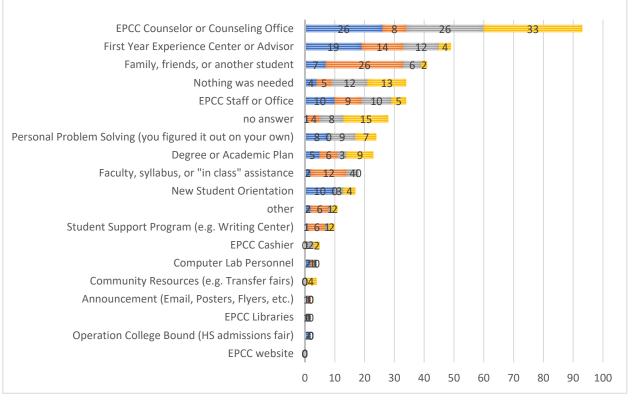


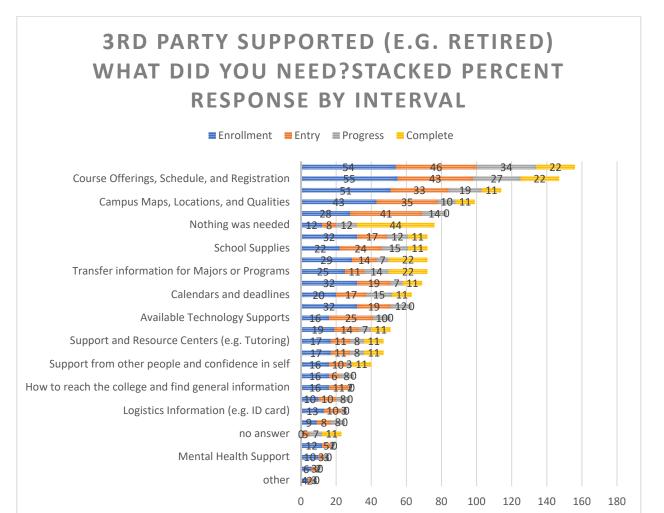
# SELF SUPPORTED STUDENT WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

Funding and Financing Information
Campus Maps, Locations, and Qualities
Transcripts, diplomas, or grades
How long degree would take to complete
Calendars and deadlines
Application and Admissions Information
Available Technology Supports
Support and Resource Centers (e.g. Tutoring)
Transportation
Mental Health Support
Logistics Information (e.g. ID card)
Social Support (e.g. Student Clubs)
Nothing was needed
other

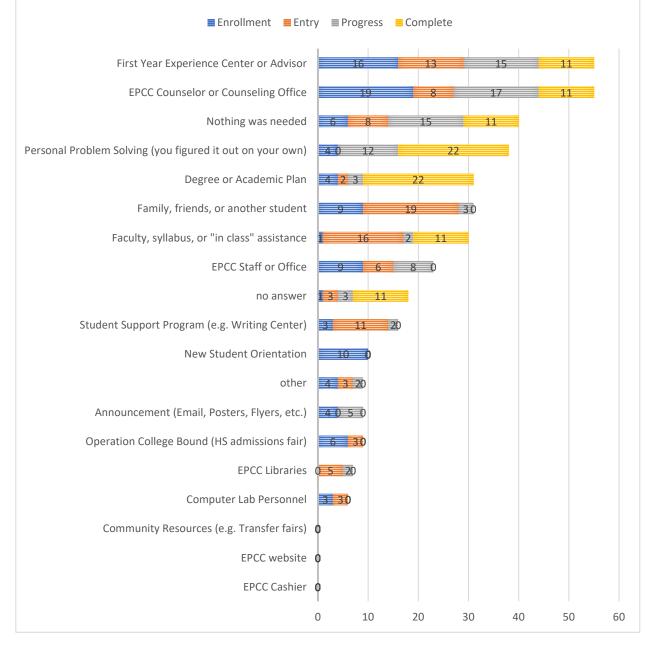
32 23 39 17	16 16 19 11 18 11	17 20 7	13	47 22 20	5	
32 21 29 16 1	11	-				
18 8 8 7   15 8 8 7   16 9 6 4   13 10 7 2   15 7 6 2   13 6 5 5   3 8 14 2   27 70 20 20						
0 20 40	60 80	) 100	120	140	160	180

# SELF SUPPORTED STUDENT HOW DID YOU FIND WHAT YOU NEEDED? STACKED PERCENT RESPONSE BY INTERVAL





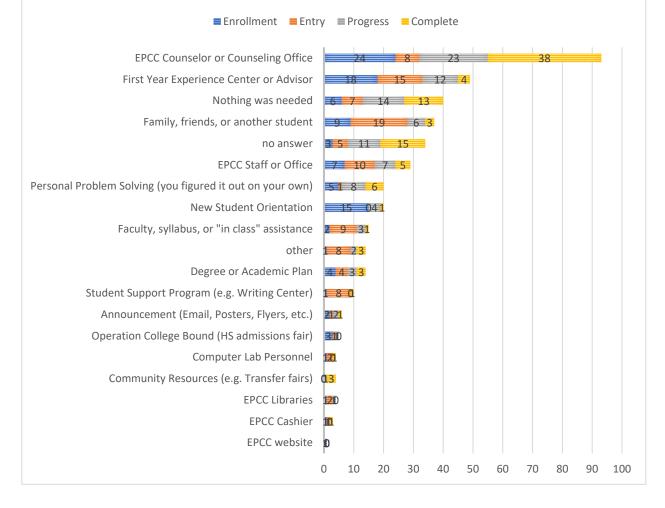
## 3RD PARTY SUPPORTED (E.G. RETIRED) HOW DID YOU FIND WHAT YOU NEEDED? STACKED PERCENT RESPONSE BY INTERVAL



## STUDENT DEPENDENT WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

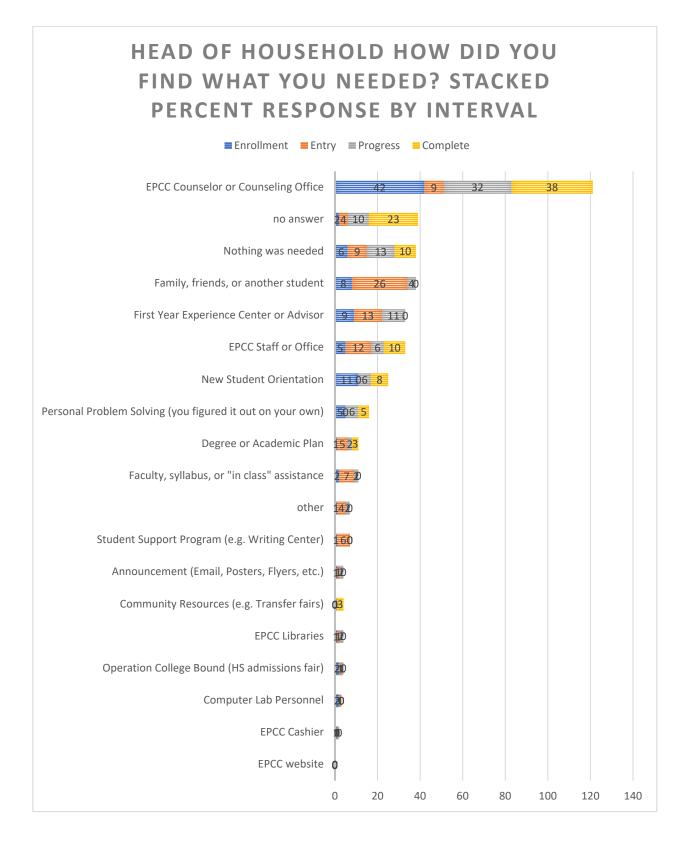
Enrollment	Entry 🔳	Progress	Complete			
Degree and Program Information	6	5	40 40	45 42		
Course Offerings, Schedule, and Registration	6	2	36 31	26		
Funding and Financing Information	58	2	29	27		
Textbook information	39	49	21 8			
Campus Maps, Locations, and Qualities	49	34	15 12			
Transfer information for Majors or Programs	33	15 19	28			
How long degree would take to complete	39	<b>19</b> 21	14			
Personal Schedule and Time Management	33	25 20	13			
Transcripts, diplomas, or grades	34	13 18 2	23			
Calendars and deadlines	31	24 15 9	)			
Application and Admissions Information	37	<b>12</b> 11 <b>17</b>				
School Supplies	26	26 12 6				
Career Access Information	28 1	<b>1</b> 17 <mark>9</mark>				
How to reach the college and find general information	20 11	10 <mark>14</mark>				
Available Technology Supports	17 17	13 <mark>6</mark>				
Support from other people and confidence in self	21 12	10 <mark>10</mark>				
If Major or Career is a good "fit"	19 <b>10</b> 3	12 <mark>10</mark>				
Transportation	21 12	106				
Nothing was needed	<mark>69</mark> 16	17				
Support and Resource Centers (e.g. Tutoring)	19 12	11 <mark>5</mark>				
no answer	<mark>24</mark> 10 21	•				
Research Skills	12107	3				
Quality and Reputation of Faculty/Courses	<b>15 9</b> 83	3				
Mental Health Support	11 <mark>8</mark> 79					
Logistics Information (e.g. ID card)	14 9 63					
Social Support (e.g. Student Clubs)	<b>117</b> 65					
Personal Support (e.g. Food pantry)	<mark>85</mark> 54					
other	10					
	0	50	100	150	200	250

## STUDENT DEPENDENT HOW DID YOU FIND WHAT YOU NEEDED? STACKED PERCENT RESPONSE BY INTERVAL



#### HEAD OF HOUSEHOLD WHAT DID YOU NEED?STACKED PERCENT RESPONSE BY INTERVAL

Degree and Program Information		73		5	7	55		44
Course Offerings, Schedule, and Registration		64		46	31	23		
Funding and Financing Information		62	4	1	35	26		
Textbook information	4	4	47	20	) 10			
Transcripts, diplomas, or grades	4	2	20 14 1	.3				
How long degree would take to complete	4	2	20 15 1	0				
Campus Maps, Locations, and Qualities	4(	)	25 14	8				
Career Access Information	31	20	12 18					
Available Technology Supports	27	22	16 15					
Transfer information for Majors or Programs	26	16	14 23					
School Supplies	35	2	<mark>2 14 5</mark>					
Calendars and deadlines	29	21	15 <mark>10</mark>					
Application and Admissions Information	38	<b>1</b>	7 115					
Personal Schedule and Time Management	35	15	16 <mark>5</mark>					
Support and Resource Centers (e.g. Tutoring)	20	<mark>14</mark> 12	8					
How to reach the college and find general information	22	<u>1055</u>						
Nothing was needed	<mark>86</mark> 1	4 <mark>13</mark>						
Quality and Reputation of Faculty/Courses	15 10	06 <mark>10</mark>						
If Major or Career is a good "fit"	17	95						
Transportation	16 9	105						
Support from other people and confidence in self	20	<mark>9</mark> 63						
Mental Health Support	12 9	6 <mark>8</mark>						
no answer	08 21							
Logistics Information (e.g. ID card)	15 <mark>6</mark>	1 <mark>5</mark>						
Personal Support (e.g. Food pantry)	<b>104</b> 6	8						
Social Support (e.g. Student Clubs)	10 <mark>4</mark> 6	5						
Research Skills	1186	D						
other	0							
	0		50	10	0 1	150	20	00



#### LOANS SUPPORTED WHAT DID YOU NEED? **STACKED PERCENT RESPONSE BY INTERVAL**

■ Enrollment ■ Entry ■ Progress ■ Complete Funding and Financing Information 45 Degree and Program Information ЛQ 53 27 Course Offerings, Schedule, and Registration 32 9 Textbook information 21 9 48 Transfer information for Majors or Programs 31 15 13 36 How long degree would take to complete 11 13 18 46 Campus Maps, Locations, and Qualities 43 26 8 9 Application and Admissions Information 39 21 10 9 Career Access Information 28 21 21 9 Personal Schedule and Time Management 22 16 9 Calendars and deadlines 24 16 11 18 Transcripts, diplomas, or grades 86 18 Quality and Reputation of Faculty/Courses 16 12 10 18 If Major or Career is a good "fit" 26 11 8 9 Available Technology Supports 19 16 160 18 21 110 School Supplies Support from other people and confidence in self 19 1010 9 Nothing was needed **512** 18 9 Support and Resource Centers (e.g. Tutoring) 16 15 110 How to reach the college and find general information 22 11 60 Transportation 14 115 9 Personal Support (e.g. Food pantry) 11759 12 103

Q46 9

980

11350

853

50

100

150

200

250

0

other ወ

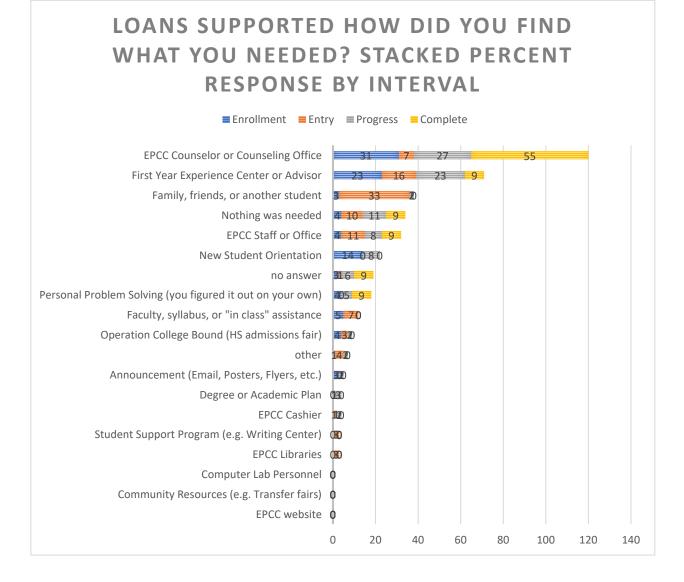
no answer

**Research Skills** 

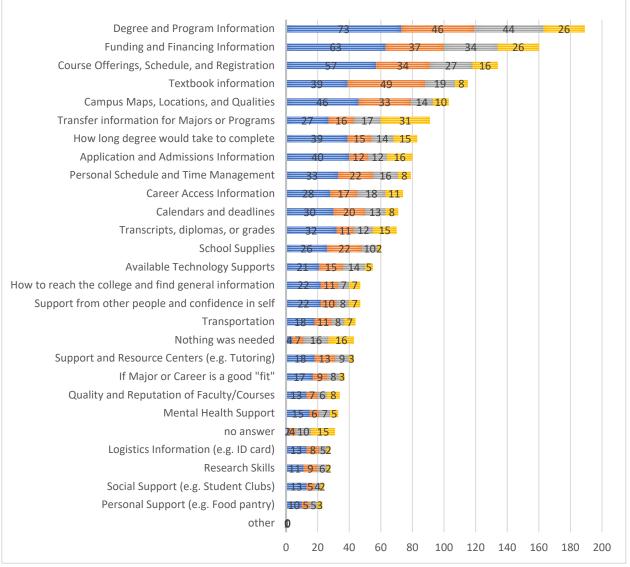
Logistics Information (e.g. ID card)

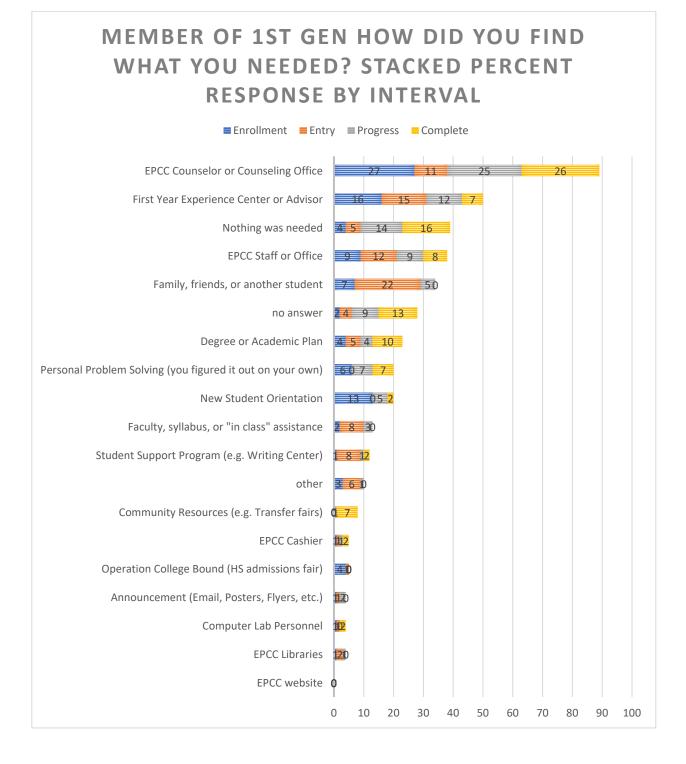
Social Support (e.g. Student Clubs)

Mental Health Support



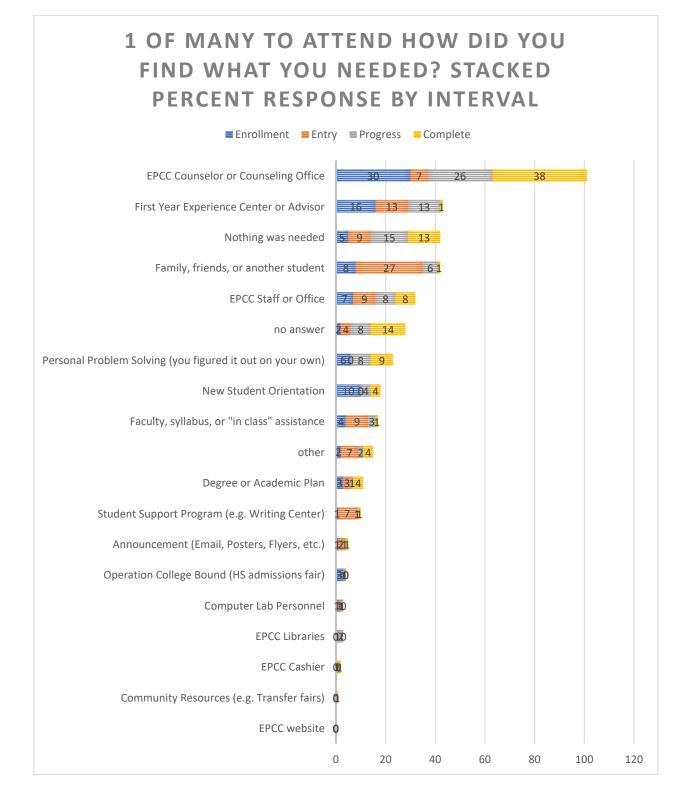
## MEMBER OF 1ST GEN WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL





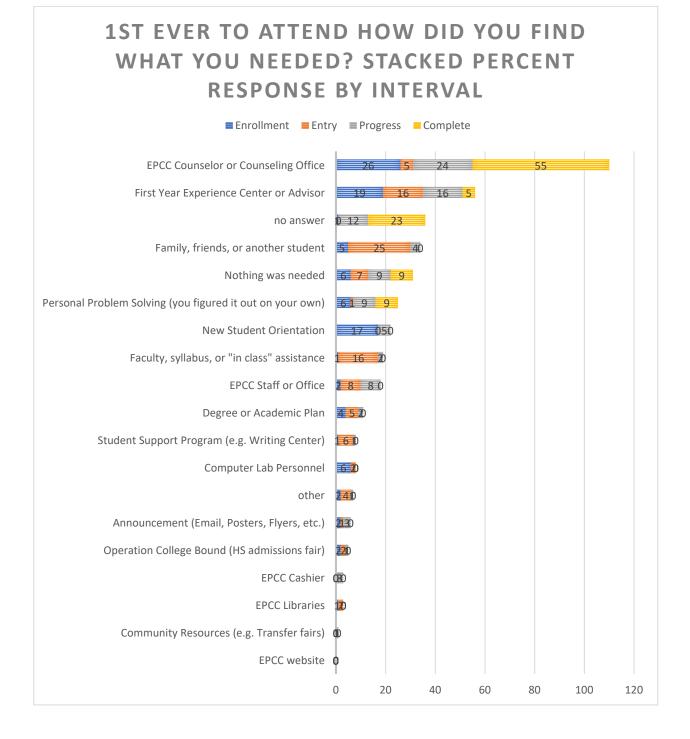
#### 1 OF MANY TO ATTEND WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

Degree and Program Information63454648Course Offerings, Schedule, and Registration66392724Funding and Financing Information58353226Textbook information3945208Campus Maps, Locations, and Qualities49331510Transcripts, diplomas, or grades36171623Transfer information for Majors or Programs32151726Personal Schedule and Time Management32211913
Funding and Financing Information58353226Textbook information3945208Campus Maps, Locations, and Qualities49331510Transcripts, diplomas, or grades36171623Transfer information for Majors or Programs32151726
Textbook information3945208Campus Maps, Locations, and Qualities49331510Transcripts, diplomas, or grades36171623Transfer information for Majors or Programs32151726
Campus Maps, Locations, and Qualities Transcripts, diplomas, or grades Transfer information for Majors or Programs 32 15 17 26
Transcripts, diplomas, or grades36171623Transfer information for Majors or Programs32151726
Transfer information for Majors or Programs 32 15 17 26
Personal Schedule and Time Management 32 21 19 13
How long degree would take to complete = 39 = 20 181
Career Access Information <b>26 15</b> 17 18
Application and Admissions Information
School Supplies 27 24 15 5
Calendars and deadlines 29 21 171
Available Technology Supports 16 17 13 14
If Major or Career is a good "fit" <b>21 11 13 9</b>
Nothing was needed 610 15 21
Support from other people and confidence in self <b>18 12</b> 1010
Support and Resource Centers (e.g. Tutoring) <b>18 11 12 8</b>
How to reach the college and find general information <b>20</b> 10 9 9
Transportation 20 11 8 8
Quality and Reputation of Faculty/Courses <b>15 10 8 6</b>
Research Skills 121076
Logistics Information (e.g. ID card) <b>15754</b>
Mental Health Support 1659
no answer 29 16
Social Support (e.g. Student Clubs)
Personal Support (e.g. Food pantry)
other 🔟
0 50 100 150 200



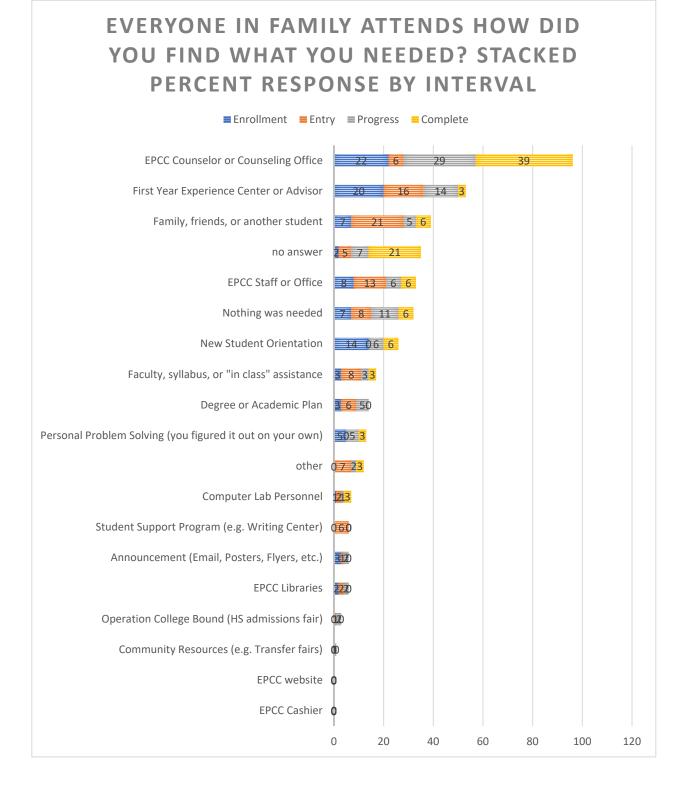
## 1ST EVER TO ATTEND WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

Degree and Program Informatio	n 📃	63	48	50	55	
Funding and Financing Informatio	n 📃	63	42	36 27		
Course Offerings, Schedule, and Registratio	n 📃	58 = 3	6 29	27		
Textbook informatio	n 📑	8 48	23 5			
Campus Maps, Locations, and Qualitie	s 📃	16 37	19 9			
How long degree would take to complet	e 🗾	14 <mark>20</mark> 2	3 9			
Personal Schedule and Time Managemer	t 🗾 4	1 23 2	2 9			
Transcripts, diplomas, or grade	s <b>3</b>	7 20 18	18			
Calendars and deadline	s <b>3</b> 3	31 18	8 5			
School Supplie	s <b>29</b>	26 14 1	4			
Application and Admissions Informatio	n 3		4			
Transfer information for Majors or Program	s 25	16 13 23				
Support and Resource Centers (e.g. Tutoring	;) 25	20 17 9				
Available Technology Support	s 24	26 135				
Career Access Informatio	n <b>25</b>	16 23 0				
How to reach the college and find general informatio	n <b>25</b>	<b>11</b> 11 <b>14</b>				
Support from other people and confidence in se	f 23	16 12 5				
If Major or Career is a good "fit	" 25	11105				
Transportatio	n 18	<b>11</b> 12 5				
Mental Health Support	t 18	12 11 5				
Research Skil	s 14 1	1105				
Personal Support (e.g. Food pantry	) <b>15 1</b>	195				
Nothing was neede	d <b>571</b>	3 14				
Logistics Information (e.g. ID card	) 16 1	165				
Quality and Reputation of Faculty/Course		95				
Social Support (e.g. Student Clubs		0 90				
no answe		8				
othe	r 2380					
		50	100	150	200	2
	0	50	100	150	200	2



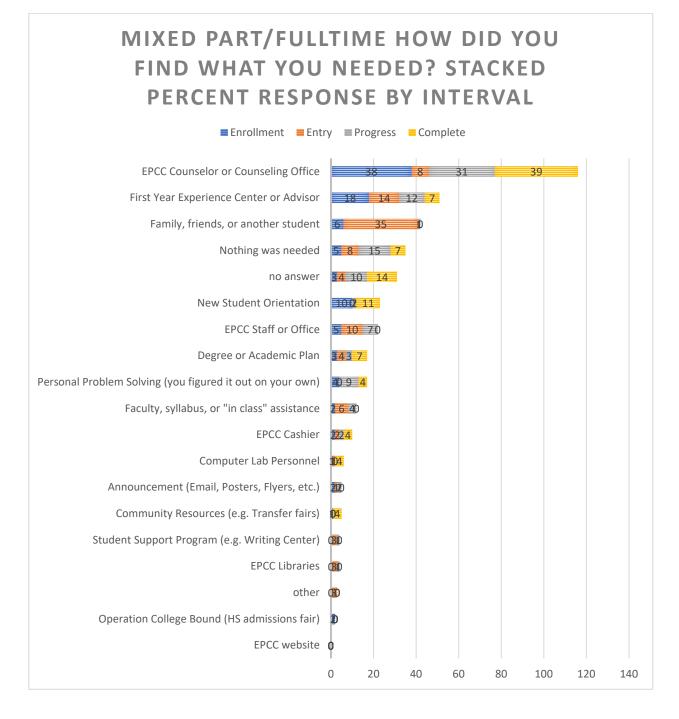
# EVERYONE IN FAMILY ATTENDS WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

Deeres and Deeres lafe					
Degree and Program Information	62	41	50	39	
Course Offerings, Schedule, and Registration	50	38	40 2	7	
Funding and Financing Information	45	28 3	2 24		
Textbook information	32	45 23	3 <mark>12</mark>		
Campus Maps, Locations, and Qualities	42	33 14	15		
Transcripts, diplomas, or grades	38	17 19 <mark>21</mark>			
School Supplies	19 28	14 18			
Application and Admissions Information	28 15	13 21			
Transfer information for Majors or Programs	29 13	19 15			
Calendars and deadlines	24 18	17 15			
How long degree would take to complete	31 13	15 12			
Available Technology Supports	16 23	16 <mark>15</mark>			
Personal Schedule and Time Management	28 16	17 9			
Career Access Information	28 13	14 <mark>6</mark>			
Nothing was needed	<mark>9 11</mark> 15 1	5			
Transportation	15 13 9 9	)			
Quality and Reputation of Faculty/Courses	17 8 10 9				
If Major or Career is a good "fit"	<b>13 9 7 12</b>				
Support from other people and confidence in self	13 9 8 9				
How to reach the college and find general information	14 9 6 9				
Social Support (e.g. Student Clubs)	9989				
no answer	<b>1</b> 27 24				
Mental Health Support	88612				
Logistics Information (e.g. ID card)	12 9 83				
Support and Resource Centers (e.g. Tutoring)	11786				
Personal Support (e.g. Food pantry)	7439				
Research Skills	5 <mark>466</mark>				
other					
other					-
	0	50	100	150	2



# MIXED PART/FULLTIME WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

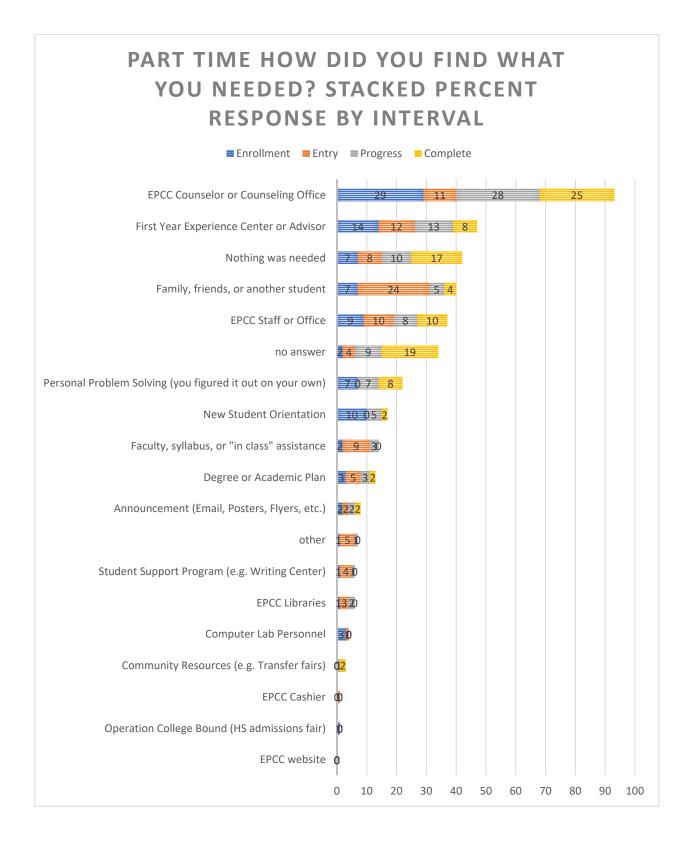
Degree and Program Information	69		54	46	54	
Funding and Financing Information	70	)	46 30	5 <mark>39</mark>		
Course Offerings, Schedule, and Registration	64	4	7 34	32		
Textbook information	39	42 1	.9 18			
Campus Maps, Locations, and Qualities	48	38	12 14			
Transfer information for Majors or Programs	34	21 19	36			
How long degree would take to complete	40	<b>22</b> 22	25			
Transcripts, diplomas, or grades	34	21 20 3	32			
Career Access Information	32	<b>19</b> 18 <b>18</b>				
Application and Admissions Information	39	19 9 18				
Personal Schedule and Time Management	29 2	<b>19</b> 19 14				
Calendars and deadlines	32	18 19 14				
Available Technology Supports	29 📑	16 7				
Support from other people and confidence in self	24 18	11 18				
Support and Resource Centers (e.g. Tutoring)	25 15	18 4				
School Supplies	21 17	1011				
How to reach the college and find general information	22 135	14				
Mental Health Support	<b>14 12</b> 11	14				
If Major or Career is a good "fit"	15 11 6	18				
Quality and Reputation of Faculty/Courses	<b>15 10</b> 10	14				
Transportation	<b>19 12</b> 9	7				
Research Skills	12 8 7 <u>11</u>					
Logistics Information (e.g. ID card)	16 <mark>9</mark> 54					
Nothing was needed	2 <mark>9</mark> 14 <mark>7</mark>					
Social Support (e.g. Student Clubs)	13667					
Personal Support (e.g. Food pantry)	<b>105</b> 54					
no answer	<b>3</b> 57					
other	20					
	0	50	100	150	200	250
	U	50	100	120	200	250



### PART TIME WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

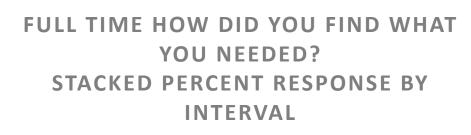
Enrollment Entry Progress Complete

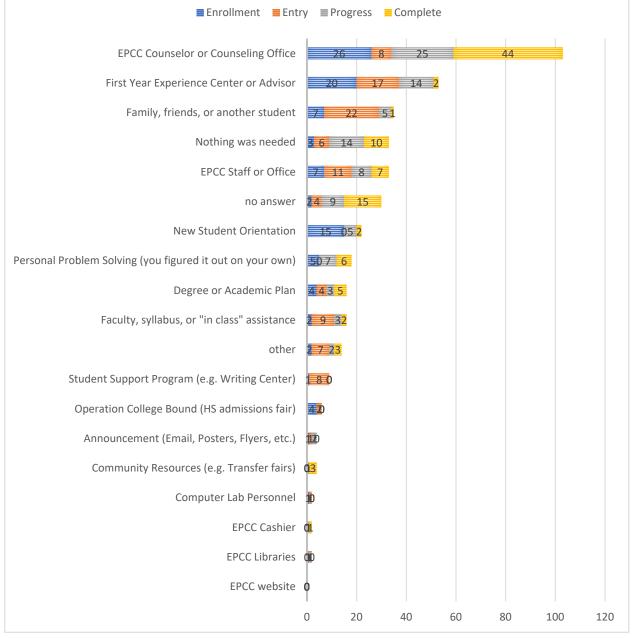
port from other people and confidence in self <b>17 10 9 4</b>						
Funding and Financing Information Textbook information51353419Campus Maps, Locations, and Qualities3822168How long degree would take to complete Career Access Information38151516Application and Admissions Information3214148Transcripts, diplomas, or grades26111417Personal Schedule and Time Management2719164Calendars and deadlines22191310School Supplies2320138Transfer information for Majors or Programs24131314Nothing was needed3113151414Support and Resource Centers (e.g. Tutoring)11931414Quality and Reputation of Faculty/Courses13161414Mental Health Support1315141414Calendar in formation1716141414Calendar in formation1713141414Calendar in formation1713151414Calendar information1713141414Calendar information1713141414Calendar information1716141414Calendar information131514141414Calendar information13151414 </td <td>Degree and Program Information</td> <td>63</td> <td>46</td> <td>48</td> <td>40</td> <td>=</td>	Degree and Program Information	63	46	48	40	=
Textbook information34412310Campus Maps, Locations, and Qualities3832168How long degree would take to complete381510321414Career Access Information321414832141414Application and Admissions Information321414832141	Course Offerings, Schedule, and Registration	58	37	28 21		
Campus Maps, Locations, and Qualities3832168How long degree would take to complete381510Career Access Information3214148Application and Admissions Information3214148Transcripts, diplomas, or grades26111417Personal Schedule and Time Management2719164Calendars and deadlines2213184School Supples23201384Available Technology Supports1713134Nothing was needed17131344Support and Resource Centers (e.g. Tutor)1119844Caulity and Reputation of Faculty/Courses13151414Nothing was needed15151641514Nothing was needed171614151415Support and Resource Centers (e.g. Tutor)11111414141514Nothing was needed171514141415141415Quality and Reputation of Faculty/Courses1316141514151615151616151516151615161516151615161516161516151615161516 <td>Funding and Financing Information</td> <td>51</td> <td>35</td> <td>34 19</td> <td></td> <td></td>	Funding and Financing Information	51	35	34 19		
How long degree would take to complete Career Access Information38151510Application and Admissions Information3214148Transcripts, diplomas, or grades26111417Personal Schedule and Time Management Calendars and deadlines2219164School Supplies2320138Transfer information for Majors or Programs2413138Available Technology Supports21131310Nothing was needed3113191310port from other people and confidence in self17104Caulity and Reputation of Faculty/Courses1316414Mental Health Support13151414Nothing or Career is a good "fit"1315164If Major or Career is a good "fit"1315164Logistics Information (e.g. ID can)15164164Social Support (e.g. Student Clubs)35164164Research Skills13164164164Cult13164164164164Cult13164164164164Cult1315164164164Cult1415164164164Cult16164164164164Cult164164164164164Cult164164 <td< td=""><td>Textbook information</td><td>34</td><td>41 23</td><td>10</td><td></td><td></td></td<>	Textbook information	34	41 23	10		
Career Access Information25172013Application and Admissions Information3214148Transcripts, diplomas, or grades261117Personal Schedule and Time Management2719164Calendars and deadlines22191310School Supplies2320138Transfer information for Majors or Programs24131310Nothing was needed81113191010Support and Resource Centers (e.g. Tutoring)13191310port from other people and confidence in self171094each the college and find general information17786Quality and Reputation of Faculty/Courses1356414no answer29171414Logistics Information (e.g. ID can)121214Logistics Information (e.g. Student Clubs)3361414Research Skills8501414Logistics Information (e.g. Student Clubs)3361414Student Club3363361414Logistics Information (e.g. Student Clubs)3361414Research Skills8151414Logistics Information (e.g. ID can)151414Research Skills8151414Logistics Information (e.g. ID can)3361414Logistic	Campus Maps, Locations, and Qualities	38	32 16 8			
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Ť I I I	Research Skills	985				
0 50 100 150 20	other	•				
		0	50	100 :	150	20



### FULL TIME WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

Degree and Program Information22474842Funding and Financing Information66383527Course Offerings, Schedule, and Registration6052205Campus Maps, Locations, and Qualities53351411Transfer information for Majors or Programs33161933How long degree would take to complet42201813Personal Schedule and Time Management36221813Application and Admissions Information31221516Calendars and deadlines2925351411Calendars and deadlines2925131414Application and Admissions Information29151610Available Technology Supports1819131416Available Technology Supports1819131416Support and Resource Centers (e.g. Tutoring)20121416Support from other people and confidence in self21141614Nothing was needed1515141414Netnal Health Support1316141414Research Skills1316141414Calendar Support (e.g. Student Clubs)13141414Calendar Support (e.g. Student Clubs)13151414Support from other people and confidence in self	Degree and Program Information 72 47 48	
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Calendars and deadlines31 22 15 10School Supplies29 28 135Career Access Information29 15 16 10Available Technology Supports13 19 13 9If Major or Career is a good "ift"23 11 9 3How to reach the college and find general information23 11 9 3Support and Resource Centers (e.g. Tutoring)20 12 11 7Support from other people and confidence in self21 14 106Support from other people and confidence in self21 18 8Quality and Reputation of Faculty/Courses15 38 6Logistics Information (e.g. ID cong)15 1053Logistics Information (e.g. Student Cluss)37 653Social Support (e.g. Student Cluss)37 755Personal Support (e.g. Food pantry)16 643Other16 643O	Transcripts, diplomas, or grades 40 17 14 15	
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	Personal Support (e.g. Food pantry)	
	other 😰	
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#### ENROLLED MULTIPLE SCHOOLS (E.G. UTEP) WHAT DID YOU NEED? STACKED PERCENT RESPONSE BY INTERVAL

Course Offerings, Schedule, and Registration		E 2		24		21		27	
		52		34		31 27	20	32	
Degree and Program Information		52		24		37	26		
Campus Maps, Locations, and Qualities		41		27	24	21			
Textbook information		36		48		18 11			
Calendars and deadlines		38	2	9	24	16			
Transcripts, diplomas, or grades		32	21	22	26				
Nothing was needed	17	16	25		42				
Personal Schedule and Time Management		33	26	25	11				
Available Technology Supports	12	24	20	21					
Funding and Financing Information	2	4 8	18	26					
School Supplies	2	4 =	23	16 11					
Transportation	20	) 11	14	21					
How long degree would take to complete	2	26 1	1 18	11					
Career Access Information	20	) 10	25	11					
If Major or Career is a good "fit"	18	11	20	16					
Transfer information for Majors or Programs	18								
Support from other people and confidence in self	12		20 1						
Quality and Reputation of Faculty/Courses	17		14 1						
Research Skills									
	8		5 16						
Support and Resource Centers (e.g. Tutoring)	18		14 11						
How to reach the college and find general information		8 14							
Social Support (e.g. Student Clubs)	12	13 1	2 11						
Application and Admissions Information	14	68	16						
Personal Support (e.g. Food pantry)	8 6	12	16						
Mental Health Support	8 6	14	1						
Logistics Information (e.g. ID card)	12	10 10	5						
no answer	35	12 11							
other	30								
	0	20	40	60	80	100	120	140	160
	-	-	-				-		

