Community Colleges In Action

Advancing Equity And Enhancing Economic Mobility Using Local Collective Impact Strategies

Presented By:
Dr. Mike Flores, Chancellor
2023 Legislative Agenda – 4 Key Areas of Focus

• Invest in Texas’ Community Colleges
• Expand Texas’ Workforce Programs
• Strengthen Access to College and Career Pathways for Students
• Provide Support for a Healthy & Safe Learning Environment
Understanding and embracing the communities we serve

Creating diverse pathways for students

Providing holistic student support

Reengaging those individuals left behind
UNDERSTANDING AND EMBRACING THE COMMUNITIES WE SERVE
The Alamo Colleges District Family

- 5 Colleges
  - San Antonio College
  - St. Philip’s College
  - Palo Alto College
  - Northwest Vista College
  - Northeast Lakeview College

- 8 Regional & Neighborhood Centers
- 2 NEW sites coming
- 42 High School Program Sites
Board of Trustees

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District 7

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District 9

Cara Sullivan
Student Trustee
THE ALAMO WAY

Student Success
Achieving the Dream

Principle-Centered Leadership
4DX Badges

Performance Excellence
Baldrige Framework
THE ONLY COMMUNITY COLLEGE DISTRICT TO WIN AMERICA’S PERFORMANCE EXCELLENCE AWARD.

2018 Malcolm Baldrige National Quality Award Winner
**STUDENT PROFILE**

66% Hispanic  
9% African-American  
19% White  
3% Asian  
3% Other  

61% Female  
39% Male  

26% Students w/Children

**100,000 Students Served Annually**

32% Full-Time  
68% Part-Time  

27% Under-Resourced Students  

70% Rely on Financial Aid & Scholarships

*Updated Nov. 2022*
Our 5 Colleges

- Northeast Lakeview College
- Northwest Vista College
- Palo Alto College
- St. Philip's College
- San Antonio College

HSI Hispanic Serving Institution

Historically Black Colleges & Universities
It’s ‘People, People, People’ as Lines Stretch Across America

Lines for groceries, food aid and unemployment assistance stretch for blocks as the coronavirus crisis forces Americans into quarantine queues.
Census: San Antonio remains most impoverished major U.S. city despite some gains

by Waylon Cunningham

March 17, 2022
OUR MOONSHOT
Partnering to end poverty through education in the Greater San Antonio region.
CREATING DIVERSE PATHWAYS FOR STUDENTS
DUAL CREDIT

12,768 Students

42 High School Program Sites
AlamoPROMISE
TUITION-FREE COLLEGE FOR ALL STUDENTS
The AlamoPROMISE Ecosystem

Bexar County ISDs High Schools

Alamo PROMISE

Student Connects With Enrollment Coach

Student Enrolls At Alamo Colleges District

College Transition

Summer Bridge & Career Exploration Camp

New Student Orientation

Focused Workplace Based Experience Mapped by AlamoINSTITUTES

Advanced Manufacturing & Logistics

Business & Entrepreneurship

Creative & Communication Arts

Public Service

Science & Technology

Health & Biosciences

Financial Coaching

Tutoring

Counseling

AlamoEXPERIENCE Experiential Learning

AlamoADVISE Advising

Student Advocacy/Resource Center United Way

AlamoINSTITUTES Pathways

Food San Antonio Food Bank

Career SA Works

Transportation VIA

Data-Sharing UP Partnership

Health UT Health Care

Housing SAHA

Employer Partners

Begin Career

Career Completion With University Partners

Continue Education & Transfer To University

Completes Associate Degree
Program Highlights
Since AlamoPROMISE Launch

- Raised $14,533,963 private funding: program, scholarship, endowment
- Secured $6,467,154 last-dollar scholarships from governmental partners
- Awarded $4.4M+ scholarship funds to Promise Scholars in first two years of program
PROVIDING HOLISTIC STUDENT SUPPORT
Alamo Colleges District Student Resources

- AlamoINSTITUTES
  Pathways
- AlamoADVISE
  Advising
- Student Advocacy/Resource Center
  United Way
- AlamoEXPERIENCE
  Experiential Learning
- Counseling
- Financial Coaching
- Tutoring
- Food
  San Antonio Food Bank
- Career
  SA Works
- Transportation
  VIA
- Data-Sharing
  UP Partnership
- Health
  UT Health Care
- Housing
  SAHA
AlamoADVISE

MANAGEMENT MODEL
FROM ENROLLMENT
TO COMPLETION
Guiding Principles

Intrusive, Intentional And Case Management Advising

Every Student Will Have An Assigned Advisor From Connection To Completion

Competency Based Training For Certified Advisors

Goal Case Load 350:1
Success Based Milestones

Transformational 15, 30, & 45 Hour Touchpoints

Personal Mission Statement

Individual Success Plan
The Advising Life of an Alamo Colleges Student
Academic & Career Advising Shared Vision - Building Momentum to Completion

**Student Journey**

**Connection**
- Pre-College
- 0 Hours

**Entry**
- New Student Orientation
- Group Advising
- Advising Syllabus 1

**Progress**
- Transfer Intent
- Early Alert Advising
- Academic Standing
- 15 Hour Advising TouchPoint
- Summer Momentum
- My Mission Statement

**Completion**
- Finalize Individual Success Plan
- 45 Hour Advising TouchPoint
- Graduation
- Transfer / Job Placement

**31+ Hours**
- 30 Hour Advising TouchPoint
- Advising Syllabus II
- Faculty Mentoring
- Academic Standing

**Financial Aid**
- Tutoring
- Counseling
- Student Advocacy
- Disabilities Support Services

**ADVISORS**
- Goal Setting
- Direction
- Motivation
- Coaching
- Support
- Success

- Advising Interactions
- Recurring
- Communicate
In-Depth Transformational Advising for Currently Enrolled Students

- Life Goals
- Self-Actualization
- Holistic Advising
- Career Decision-Making and Goals
- Self-Advocacy and Resilience
- Identify and Build Upon Strengths

Certified Advisor

Intermediate and Transactional Advising for Currently Enrolled Students

- Welcome/Relationship Building
- Referral to support services
- Provide Triage Advising
- Acquaint advisees with resources
- Assist with Outreach campaigns
- Assist with escalated issues

Advising Team Support Specialist

Basic Advising and Encouragement for Currently Enrolled Students

- Welcome/Relationship Building
- Inform students of Support Services
- Provide Triage Advising
- Outreach Campaigns
- ACES Support
- GPS Support

Certified Peer Advisor
Advisor to Student Ratio

Move from 350:1 to 300:1 overall
Move from 350:1 to 150:1 Co-Requisite (Dev Math and INRW) caseload
Move to 600:1 High School Program caseload

136 Certified Advisors
20 Certified Advisors

156 Positions currently allocated
AlamoINSTITUTES

- A customized pathway based on the pre-major and requirements at the university of choice
- 1,525 transfer advising guides with partner universities
<table>
<thead>
<tr>
<th>Year</th>
<th>Active/Online</th>
<th>TAGs</th>
<th>WDPs</th>
<th>Total TAGs &amp; WDPs</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017-2020</td>
<td>908</td>
<td>342</td>
<td>145</td>
<td>1,380</td>
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<tr>
<td>2020-2021</td>
<td>130</td>
<td>0</td>
<td>200</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1,038</td>
<td>342</td>
<td>245</td>
<td>1,380</td>
</tr>
</tbody>
</table>

As of today **1525**

Total TAGs/WDPs Built & Counting

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*Pending University Agreement - Alamo Colleges District (ACD) has created, reviewed, and requested academic concessions from the university and is awaiting agreement and/or edits.

**Pending ACD - working on the preliminary verification of information and is still creating the DRAFTS of the Transfer Advising Guides (TAGs) for university discussion and review.

Revised date: 11/20/2020
### Semester Credit Hours to Degree

- **2013**: 80.5
- **2020**: 65.1
- **Change**: -15.4%

### Time to Degree

- **2013**: 4.36 years
- **2020**: 3.76 years
- **Change**: -16.8%

### 3-year Graduation Rate

- **2013**: 19.9%
- **2020**: 30.4%
- **Change**: +52.8%

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2013 to 2018 Cohort. KPI Master FEB 2022

2013 compared to 2020. THECB Almanac
Student Return on Investment (ROI)

Average Student Savings with TAGs

$8,802 Public University or $52,767 Private University

2020 Seamless Transfer Pathways Potential Total Savings

$374 m
88,837 Students Transferred from 2017 to 2021

*Data Source: National Student Clearinghouse (NSC)*
57,443 Degrees and Certificates Awarded from 2017 to 2021
Student Advocacy Services
Braided Resources: Alamo Colleges District & Community Partnerships

**Case Management**
Case Managers and public, private, and community referrals

**Mental Health Counseling**
College Counselors and Community referrals

**Emergency Aid**
Federal funding, public grants, private donors/Foundation grants

**Wellness 360 Clinic**
UT Health San Antonio at PAC and SAC serve Alamo Students

**Food Access**
Food Pantry, Pop-Up Markets, Grab n Go, San Antonio Food Bank

**Clothes Closet**
Donations from the Community and Department Stores
Success for Students: Advocacy Services Impact

Within Term Retention: AY2020 & AY2021

<table>
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<th>Year</th>
<th>Advocacy Case-Managed Students</th>
<th>Non Advocacy Case-Managed Students</th>
</tr>
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<tbody>
<tr>
<td>AY2020</td>
<td>98.10%</td>
<td>96.58%</td>
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<tr>
<td>AY2021</td>
<td>97.15%</td>
<td>94.18%</td>
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</table>

Source: IRES KPIs
Success for Students: Advocacy Services Impact

FTIC Full Time Fall to Fall Persistence:
AY2020 & AY2021

Source: IRES KPIs

<table>
<thead>
<tr>
<th></th>
<th>AY2020</th>
<th>AY2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advocacy Case-Managed Students</td>
<td>62.27%</td>
<td>68.03%</td>
</tr>
<tr>
<td>Non Advocacy Case-Managed Students</td>
<td>57.39%</td>
<td>61.19%</td>
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</tbody>
</table>
“Basically, it’s like are we going to eat today or not eat today and get a bill paid…”

Markisha
Student, Mother of two
REENGAGING THOSE LEFT BEHIND
Upskilling and Reskilling for San Antonio Residents

Ready To Work

Upskilling and Reskilling for San Antonio Residents
TRUE Funded: Nursing | Micro-pathway [0 - 15 months]

- Certified Nurse Aide: $27,396 (3 months)
- Ariana Store Cashier: $10/hour
- Level 1 Certificate Nurse Aide for Health Care: $31,110 (2 months)
- Level 2 Certificate Vocational Nursing: $45,850 (12 months)
- EKG Technician Micro-credential: $41,162 (3 months)
- Medical Terminology Micro-credential: $31,110 (2 months)
- EKG Technician Micro-credential: $41,162 (3 months)
- Therapeutic Communication Micro-credential: $27,396 (24 hours)
- IV Therapy Certification: $27,396 (40 hours)
- Medical Terminology Micro-credential: $31,110 (20 hours)
TRUE Funded: Nursing Micro-pathway [15 – 51 months]

- **Licensed Vocational Nurse**
  - Salary: $45,850
  - Time to complete: 15 months

- **Associate of Applied Science in Nursing**
  - Salary: $72,348
  - Time to complete: 27 months

- **SAMHSA Training**
  - Time to complete: 8 hours

- **Cultural Competence Micro-credential**
  - Time to complete: 10 hours

- **Evidence-based Practice Micro-credential**
  - Time to complete: 8 hours

- **Healthcare Teamwork Micro-credential**
  - Time to complete: 8 hours

- **Health Promotion and Disease Prevention Micro-credential**
  - Time to complete: 8 hours

- **Charge Nurse**
  - Salary: $75,000-$90,000
  - Time to complete: 36 months

- **Registered Nurse**
  - Salary: $72,348
  - Time to complete: 48 months

- **Bachelor of Science in Nursing**
  - Salary: +$100,000
  - Time to complete: 51 months

- **Charge Nurse**
  - Salary: $75,000-$90,000
  - Time to complete: 48 months

- **Nurse Manager**
  - Salary: +$100,000
  - Time to complete: 51 months

- **Evidence-based Practice**
  - Time to complete: 8 hours

- **Healthcare Teamwork**
  - Time to complete: 8 hours

- **Health Promotion and Disease Prevention**
  - Time to complete: 8 hours

- **Registered Nurse**
  - Salary: $72,348
  - Time to complete: 48 months

- **Bachelor of Science in Nursing**
  - Salary: +$100,000
  - Time to complete: 51 months

- **Nurse Manager**
  - Salary: +$100,000
  - Time to complete: 51 months

- **Bachelor of Science in Nursing**
  - Salary: +$100,000
  - Time to complete: 51 months
The average associate degree graduate from the Alamo Colleges will see an increase in earnings of $9,400 each year compared to someone with a high school diploma working in Texas.
We are creating leaders one person at a time to change our communities and the world

Nathaniel

Markisha

Destinee

Jaedan
Thank you

IMAGINE WHAT'S NEXT.