# Reskilling/Upskilling Adults through Micro-credential Innovation: TRUE

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# Texas Reskilling and Upskilling Through Education: TRUE Agenda

Section I	Making the case for TRUE and college implementation examples
Section II	Business Advisory Council (BAC)
Section III	Legislation and grant funding

Texas community colleges will be the **state's economic engine for recovery** by providing training that meets regional and local labor market demands.







**Connect** 

#### **PATHWAYS FRAMEWORK**

Enter Progress

Succeed



Enter Careers, Earn More Credentials, & Transfer to 4-Year Institutions







# **Section I**

Making the Case and Implementation



CAREER
PATHWAYS











What challenges does your college face when embedding aligning micro-credentials across continuing education and credit programs?



#### **TRUE PATHWAYS**

Systemic whole-college reform helping students reach their goals

#### **Learners From** Multiple Entry Points

- High school
- AEL
- Cont. Ed
- Adults
- Displaced workers

#### **Connect**



Easily shop and select career pathways that include industrybased certifications within metamajor/career cluster

#### **Enter**



Onboard with a clear initial completion plan of less than 6 months

#### **Progress**





Gain skills and work-related experiences Provide support to be successful

#### Succeed



Complete credentials in key occupations with living wages **Enter Good** Careers

Earn More Credentials

Transfer

#### The TRUE Workforce Initiative

#### **Phase I TRUE Colleges**

- Central Austin Community College
   Central McLennan Community College
- East Paris Junior College
- East Northeast Texas Community College
- North Dallas College
- North Tarrant County Community College
- South Alamo Colleges
- South Del Mar College
- Southeast Brazosport College
- Southeast San Jacinto College
- West Amarillo College
- West Midland College

#### Phase I: January-August 2021

- Identify high-priority credentials and foundational career specific skills
- 2. Design and implement high-quality, short-term and micro-credentials aligned with regional demand
- Create program maps to credentials, including opportunities for careers, further education, and related wages

#### Phase II: September 2021-August 2024

- 1. Leverage business & industry partnerships
- Utilize the Texas Pathways strategy for statewide scaling
- 3. Advocate for state and federal policy

#### **Profile: Statewide**

Key Occupation: Cardiovascular Technologists and Technicians\*



**4,197**Job Postings

Dec 1, 2019 - Nov 30, 2020

\$52,560

**Median Salary** 

Based on BLS data for Texas **16%** 

**Projected Growth** 

Estimated growth in employment, 2020-2030

85%

**Entry Level** 

Percent of job postings calling for 0-2 years of experience

10%

**BA+ Level** 

Percent of job postings calling for a BA or higher

23% (Low)

**Automation Risk** 

Based on Osborn and Frey's methodology

#### **Top 5 Specialized Skills**

- 1. Cardiopulmonary Resuscitation
- 2. Patient Care
- 3. Electrocardiogram
- 4. Cardiology
- Catherization Laboratory (Cath Lab)

#### **Top 5 Certifications**

- First Aid CPR AED
- 2. Basic Life Saving (BLS)
- 3. Advanced Cardiac Life Support Certification
- 4. Basic Cardiac Life Support Certification
- 5. American Registry of Radiologic Technologists Certification

#### **Top 5 Employers**

- 1. Hospital Corporation of America
- 2. Christus Health
- 3. Baylor Scott & White Health
- 4. Texas Health Resources
- 5. Houston Methodist



# This occupation is important to the following industries:

Health Care and Social Assistance Professional, Scientific, and Technical Services Other Services (except Public Administration)

#### **TRUE Pathways Map**

Industry Area of Study: Health Sciences







#### **Profile: Statewide**

Key Occupation: Heating, Air Conditioning, and Refrigeration Mechanics and Installers\*+



**9,235**Job Postings
Dec 1, 2019 - Nov 30, 2020

\$45,510
Median Salary
Based on BLS data for Texas

**16%** 

Projected Growth
Estimated growth in
employment, 2020-2030

**38**%

Entry Level

Percent of job postings calling for 0-2 years of experience

0%

**BA+ Level** 

Percent of job postings calling for a BA or higher

65% (Med)

**Automation Risk** 

Based on Osborn and Frey's methodology

#### **Top 5 Specialized Skills**

- 1. HVAC
- 2. Repair
- 3. Plumbing
- 4. Ventilation
- Predictive/Preventative Maintenance

#### **Top 5 Certifications**

- Drivers License
- Environmental Protection Agency Certification
- 3. EPA/CFC/HCFC Certification
- 4. North American Technician Excellence (NATE)
- Occupational Safety and Health Administration Certification

#### **Top 5 Employers**

- Sears
- 2. TDindustries
- 3. Lochridge Priest Industries
- 4. Johnson Controls Incorporated
- 5. Cxc Talent Solutions



This occupation is important to the following industries:

Construction Manufacturing Retail Trade

<sup>\*</sup>License typically required

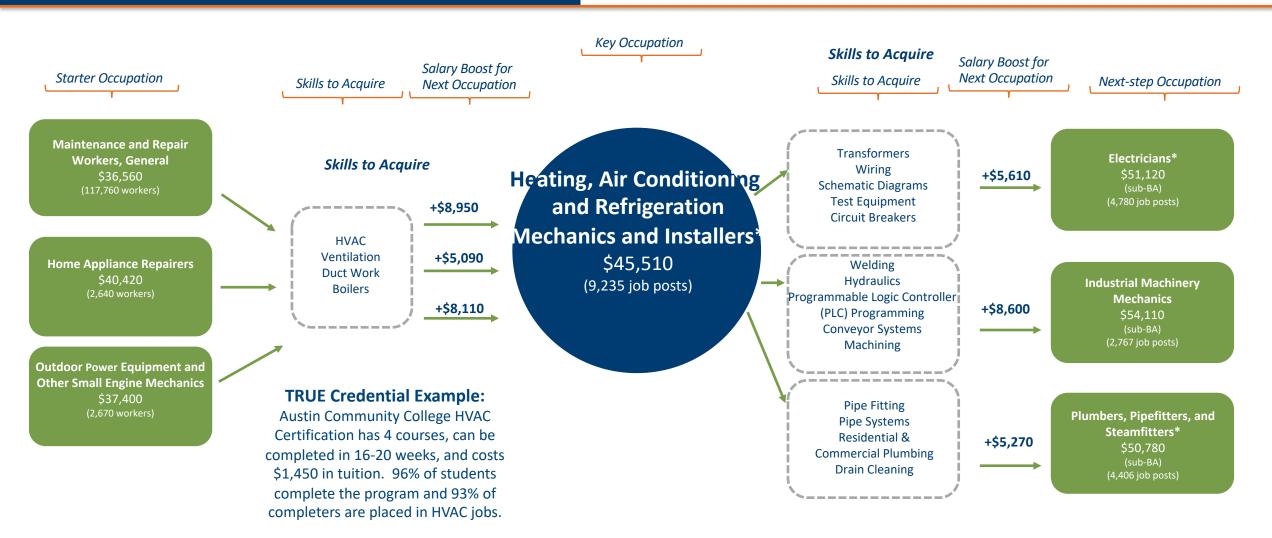
<sup>+</sup>Texas Workforce Commission Target Occupation

#### **TRUE Pathways Map**

Industry Area of Study: Design, Manufacturing, Construction & Applied Technologies









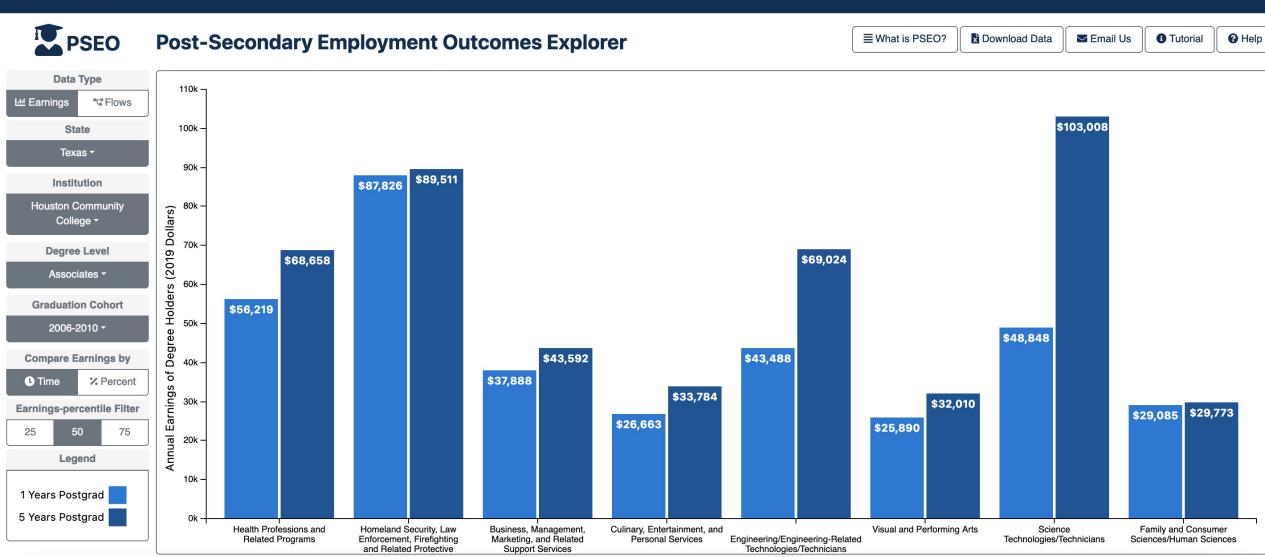
## **Post-Secondary Education Outcomes Explorer**

The Post-Secondary Employment Outcomes (PSEO) is an experimental data product from the US Census Bureau containing earnings outcomes and employment flows for recent graduates of partner colleges and universities.

These statistics are generated by matching university transcript data with a national database of jobs.

**PSEO** 





# **Dallas College True Pathway Focus Areas**





#### **Manufacturing & Industrial Technology**

- Logistics Certified Logistics Technician and Associate
- Mechatronics PMMI Mechanical and Fluid Power
- Robotics Automation Technician



#### **Engineering, Technology, Mathematics and Sciences**

- IT Support Comp Tia A+ and Linux+
- Cloud Support AWS SysOps Administrator and CyberOps



#### **Health Sciences**

• Telehealth Patient Care Technician – PCT Certification and Google IT Support Professional



#### **Business, Hospitality and Global Trade**

Business Foundations

#### TRUE Pathways In Practice- Logistics Technician





TRUE Pathway

#### Logistics Technician

ASSOCIATE OF APPLIED SCIENCE

Logistics and Manufacturing Technology AAS

#### **LEVEL 1 CERTIFICATE**

**Logistics Distribution Technician Certificate** 

#### **FAST-TRACK CE**

Logistics Technician

The Logistics Technician TRUE Pathway is built on stackable, workforce credentials with employment and advancement opportunities in the local economy.



Fast-Track CE Occupation Opportunity

#### INDUSTRIAL TRUCK AND TRACTOR OPERATORS

Median Salary > \$35,218

CE Non-Credit + Certifications

#### **FAST-TRACK CE**

Logistics Technician

CNSE 1003 Forklift Operator Certification
OSHT 1000 Basic Safety and Health

MSSC Certified Forklift Technician (CFT)

**OSHA 10 Certificate** 

LMGT 1019 Intro to Business Logistics
LMGT 1021 Intro to Materials Handling

MSSC Certified Logistics Associate (CLA)

LMGT 1025 Warehouse and Distribution Center

Management

#### MSSC Certified Logistics Technician (CLT)

LMGT 1040 Contemporary Logistics Issues
IBUS 1000 Global Logistics Management

BMGT 2084 Experiential Learning



MSSC Certified Forklift Technician (CFT), Certified Logistics Associate (CLA), and Technician (CLT) Level 1 Certificate Occupation Opportunity

#### FIRST-LINE SUPERVISORS OF PRODUCTION AND OPERATING WORKERS

Median Salary > \$62,088

Up to 18 Credits Articulated CEU

#### **LEVEL 1 CERTIFICATE**

Logistics Distribution Technician Certificate

LMGT 1319 Intro to Business Logistics

LMGT 1321 Intro to Materials Handling

MSSC Certified Logistics Associate (CLA)

LMGT 1325 Warehouse and Distribution Center

Management

#### MSSC Certified Logistics Technician (CLT)

LMGT 1340 Contemporary Logistics Issues

IBUS 1300 Global Logistics Management

BMGT 2384 Co-Op in Operations Management &

Supervision

FAST-TRACK CE

or LMGT 2334 Principles of Traffic Management

Associate of Applied Science Occupation Opportunity

#### TRANSPORTATION, STORAGE, AND DISTRIBUTION MANAGERS

Median Salary > \$97,115

18 Credits Articulated CEU + 3 Earned Credits + 39 Credits
[Total 60 Credit Hours]

# ASSOCIATE OF APPLIED SCIENCE

Logistics and Manufacturing Technology AAS

#### 7 Courses Specialization

LMGT 2330 International Logistics Management

FNGI 1301 Composition

MATH 13xx College Algebra or Elem Stats or Math for

Business & Social Sci

SPCH 13xx Speech of Public Speaking

Elective Humanities/Fine Arts

ECON 2301 Principles of Microeconomics

or ECON 2302 Principles of Macroeconomics

LEVEL 1 CERTIFICATE



**FAST-TRACK CE** 

Driver Diagram Discussion Starter for TRUE colleges: What's Your Focus, What's the Work to Be Done between Now & September?

#### OVERALL AIM

Build and scale a robust suite of (truly) stackable, high-value short-term credentials that align to regional labor market needs

S.M.A.R.T. AIM

credentials in September

#### PRIMARY DRIVERS

Refining curriculum & aligning to pathways

Marketing & recruitment to ensure key partners are able to make sure potential students are aware of the opportunity & supported to enroll

Advisor preparation
Designing the learner
experience

#### Actions

Partnering with VPASs & Deans
Micro pathways visualizations
Streamline Articulation Agreements/Equivalencies

Testing messages

Providing marketing materials

Creating a Video library of curriculums

Engaging Industry-focus groups

Weekly meeting with Student Success:
enrollment and advisors (creating advising
model from non-credit to credit)
Hosting design sessions to complete student
journey mapping
Focus groups with potential learners

# Pilot: UpSkill Project

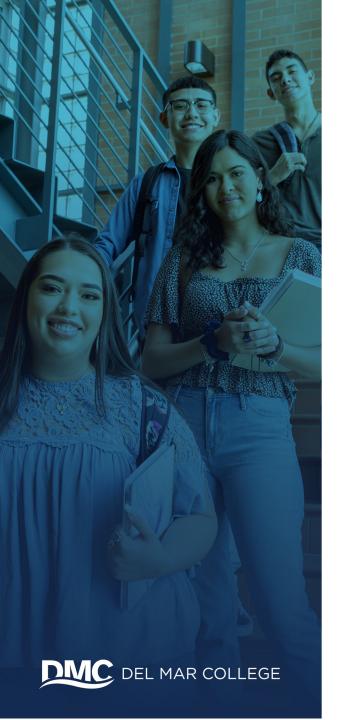
- 1 Facebook Ad
- Free Until July 17
- Products Tested:
  - 3 Marketable Skills Career Badges
  - 8 Professionals Certificates in IT Support, Cybersecurity,
     Construction Management and Health IT
  - Google IT Support Included
  - Results as July 28:
    - 170: Approximate # of Inquiries
    - Over 300: Applications (¾ Women, Average Age: 38)
    - 187: Total Joined a Pathway and Actively Engaged
    - 131: Class Completions as July 28
    - 4 Top Pathways: Cybersecurity Analyst, Healthcare IT Support, Google Data Analytics, Construction Management











# Del Mar College TRUE Initiative Team

Dr. Mark Escamilla President & CEO

# **TRUE Initiative Update**

#### Micro-credentials:

Accounting

Industrial Machining Applied Technology Specialization:

Industrial Rotating Equipment Mechanic (Millwright)

Welding Applied Technology

### Frontline Program Advisors:

P/T Career Counselor hired

Training for Program Coordinators and Program Managers



# Industrial Machining Applied Technology Specialization: Industrial Rotating Equipment Mechanic (Millwright)

Helpers
Median Salary
\$30,967

Maintenance

Technician

Median Salary

\$48,750

Millwright Median Salary

\$54,920

#### **CE OSA**

MCHN 2005\* Millwright III MCHN 2007\* Millwright IV MCHN 2016\* Millwright VII MCHN 2018\* Millwright VIII

\*Course able to be matriculated to credit

#### Level II Certificate

MCHN 1325 Millwright I

MCHN 1338 Basic Machine Shop I

MCHN 1341 Basic Machine Shop II

MCHN 1329 Millwright II

MCHN 1300 Beginning Machine Shop

MCHN 1343 Machine Shop Mathematics

MCHN 1308 Basic Lathe

MCHN 2312 Millwright V

MCHN 2314 Millwright VI

MCHN 1313 Basic Milling Operations

INMT 2388 Internship - Manufacturing

Technology/Technician

OR

PTRT 1313 Industrial Safety

COMG 1391 Special Topics in Communications, General

**TECM 1301 Industrial Mathematics** 

CE OSA

#### **Associate in Applied Science**

**ENGL 1301 Composition I** 

Core Mathematics OR Life & Physical

Sciences

Core Elective

Core Communications (SPCH) Core

Elective

Core Creative Arts or Language, Philosophy

&

Culture Core Elective

Core

American History, Government/Political

Science

OR Social and Behavioral Core

Elective

#### Level II Certificate

CE OSA



# **Section II**

**Business Advisory Council** 

# **Business Advisory Council**

The Business Advisory Council (BAC) provides strategic guidance in three key areas:

- Changes in the economy and job market.
  - Provide insight into the areas of future job growth and the skills most critical to business and industry.
- Texas Reskilling and Upskilling through Education (TRUE).
  - Provide support, strategic guidance, and advocacy in establishing and advancing the components of the TRUE Initiative.

Texas Success Center

- Legislative priorities and strategies.
  - Provide strategic guidance in advancing the components of the TACC legislative priorities in support of a stronger Texas economy.

# **Industry Partners**





































# Membership of the BAC

6 College CEOs

President, Texas
Business
Leadership Council

Chairman and CEO, Commit Partnership Vice President, Texas Cattle Feeders

Director of Global Programs, AWS

Public and Government Affairs, ExxonMobil

CEO & President, Precision Task Group, Inc

CEO & President, Texas Chemical Council

Managing Director, J. P. Chase Director of
Workforce
Partnerships,
Lockheed Martin

Senior VP,
Americas
Manufacturing,
LyondellBasell

Workforce Development Lead, Tesla

CEO & President, Texas Association of Manufacturers Chairman of the Board, Hunt Companies

Chair, Metro 8 Chambers of Commerce CEO Texas Economic Development Council



# **Section III**

Legislation & Grant Funding

# SB1102 and TRUE Program Uses

#### By statute, funding for TRUE must be used as follows:

- to support industry-aligned, high-demand postsecondary workforce credentials or industry certifications in growing occupations that can be completed in six months or less;
- to provide training through existing, new or redesigned programs focused on highdemand skills and leading to workforce credentials or industry certifications in growing occupations;
- to expand institutional capacity to provide stackable postsecondary workforce and industry certifications in high-demand pathways;
- to provide student aid awards to incentivize enrollment and completion of industryaligned, high demand postsecondary workforce credentials and industry certifications; and
- to cover the cost of tracking and reporting enrollment, credential completion and employment outcomes of students in these courses and programs to gauge student success.

# Accelerating the Production of High Value Credentials

#### **Additional GEER Funding July 2021:**

\$25 million - TRUE Program Start Up

#### **Purpose:**

Institutional capacity building to rapidly create, redesign and expand education and training programs in high value occupations that are tightly aligned with employer and industry needs.



**Texas Success Center** 

tacc.org/tsc