

# Keeping Students on Their Pathway

Texas Pathways  
Institute #5  
April 7, 2022



# Academic Support Referrals (ASRs)

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Texas Success Center

## Keeping Students on Their Pathway: Targeted Student Outreach



## Academic Support Referrals (ASRs): Origins

- Collaboration between Advising/Counseling & Faculty
- Implemented Spring 2017
- Customization in PeopleSoft
- Instructors access the submission form and track progress via class roster in PeopleSoft's Faculty Center



# Before the ASR is Submitted: Instructors...

## **Recognize the need for student assistance**

Performance, course enrollment issues, tech./book needs

## **Discuss concern(s) with student**

LMS, email, voice call, text, face-to-face discussion  
Inform of ASR submission

## **Submit ASR via Faculty Center in PeopleSoft Self-Service**

Track ASR progress



# How to Submit an ASR



A grid of 12 dashboard tiles under the heading "Faculty Center". The tiles are arranged in a 4x3 grid:

- Faculty Center (with person at desk icon)
- Class Syllabus Management (with document icon)
- Vitae Management (with document icon)
- CAAC (with group of people icon)
- Class Schedule (fluid) (with calendar icon)
- Blackboard Classes (fluid) (with Bb icon)
- Class Roster (fluid) (with document icon)
- Attendance Roster (fluid) (with document icon)
- Census Roster (fluid) (with document icon)
- Grade Roster (fluid) (with document icon)
- Grade Change Form (fluid) (with B/A icon)
- Instructor Documents (with magnifying glass icon)



**Meeting Information**

Start Date ◇ End Date ◇ Meeting Start Time ◇ Meeting End Time ◇ Weekdays ◇

Student Enrollment Status

**Roster**

Add/Drop Dates	Status/Reason/Action
<input type="button" value="ASR"/>	
<input type="button" value="Email All"/>	



Academic Support Referral Information

<< Return to List

Status Assigned Academic Advisor Moseley, Samuel Z.

Term 2222 Spring 2022 Submitted By Swift, Karla P.

Student Information: Empl ID, Academic Career Credit, Academic Plan AS3, Email Address, Telephone 832/808-9167

Course Information: Subject Area HUMA, Catalog Nbr 1301, Class Section OL61, Description Intro. to the Humanities I, Class Nbr 1931, Session Thirteen Week

Instructor Information: Swift, Karla P., Preferred Contact Method Email, Email Address kswift@lee.edu, Phone

ASR History table with columns: Date Time Stamp, Status, Advisor Assigned, Contact Method, Comments. Rows show assigned and submitted status.

Log Contact and Attempt: Contact/Attempt, Comments, Submit Contact, \*Contact Method

ASR Information: Academic Concern Missing Assignments, Please select all contact methods used to reach student: Blackboard, E-mail, Phone, Text, In Person, Successfully, Unsuccessfully, Can the student still earn a 'C' or better? Yes, Current Grade F, Course has Embedded Instructor or Peer Mentor, Please provide additional information: Spoke to the students, provided opportunity to submit a late assignment and did not submit it.

Helpful Data: Weekend College, Veteran, C08, SSS, Puente, Dual Credit, Impact Early College HS, Stuart Career Tech HS, Total SCH 25.000

# Instructor View: After Submission

## Submit an ASR ✕

Status Assigned

Academic Advisor Preiss,NaJean D.

Term Spring 2022

### Student Information

Name [REDACTED]

Empl ID [REDACTED]

Academic Career Credit

Academic Plan TAH4

Email Address [REDACTED]@mylc.lee.edu

Telephone [REDACTED]

### Course Information

Subject Area GOVT

Catalog Nbr 2305

Class Section OL51

Description Federal Government

Class Nbr 2229

Session Eight Week - Second

### Instructor Information

Name Ouardi,Karim

Email Address kouardi@lee.edu

Phone 281/425-6538

Preferred Contact Method Email

### ASR Information

Academic Concern Missing Assignments

Contact methods used to reach student:

Blackboard Yes

Unsuccessfully

E-mail Yes

Unsuccessfully

Grade C or better? Yes

Current Grade F

Course has Embedded Instructor or Peer Mentor  
No

Please provide additional information

The student did not attempt to complete the first exam.

### ASR History

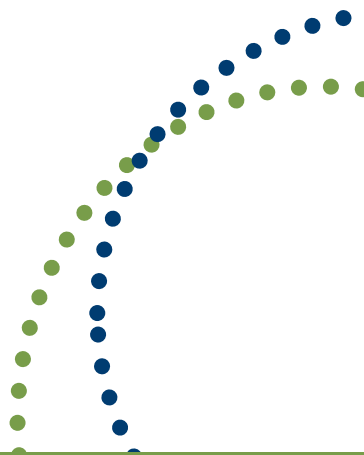
2 rows

DateTime Stamp	Status	Advisor Assigned
03/29/22 11:38AM	Assigned	Preiss,NaJean D.
03/29/22 11:21AM	Submitted	



# ASRs: Metrics

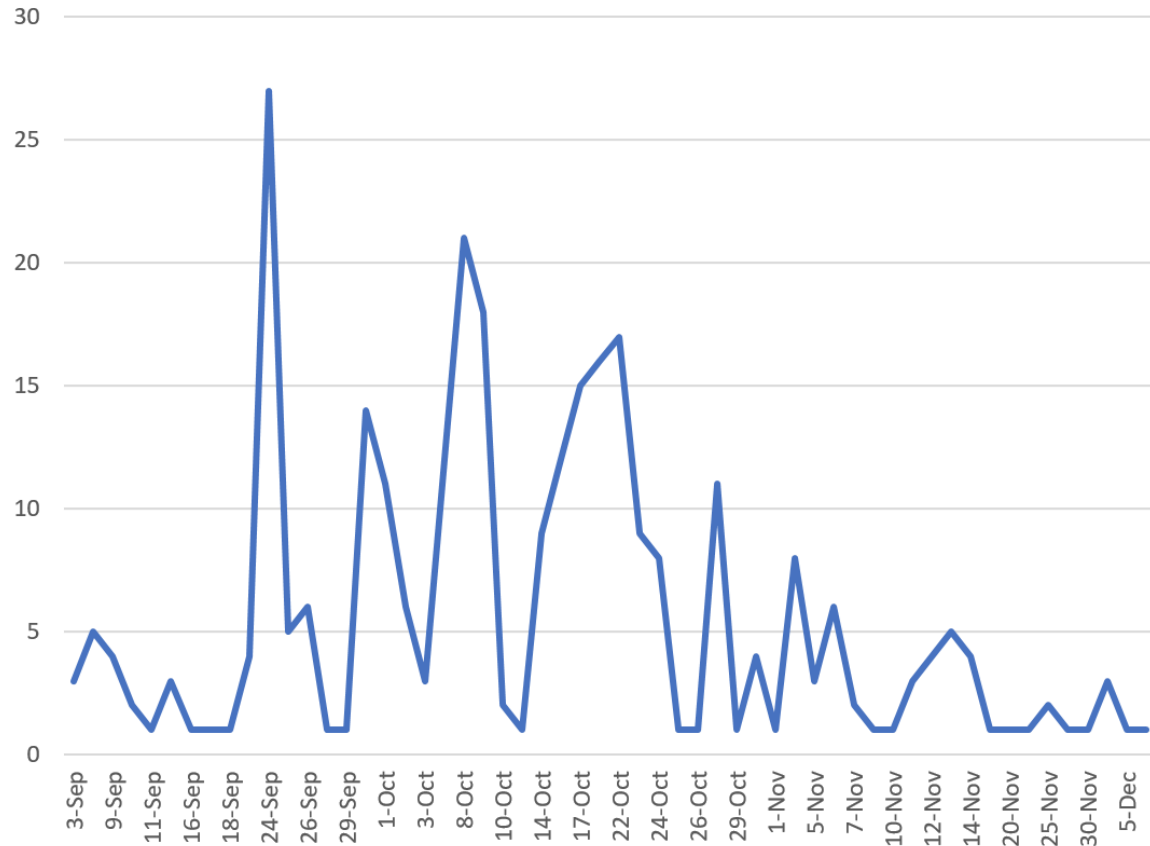
- Count of submissions by faculty member/division/course/modality
- Faculty communication attempts: modality & success rates
- Grades: time of submission v. final
- Hours to advisor assigned, initial contact attempt, hours to completed
- Advisor communication attempts: modality & success rates
- Primary concerns
- Terms



# Fun with Data: Submissions by Date

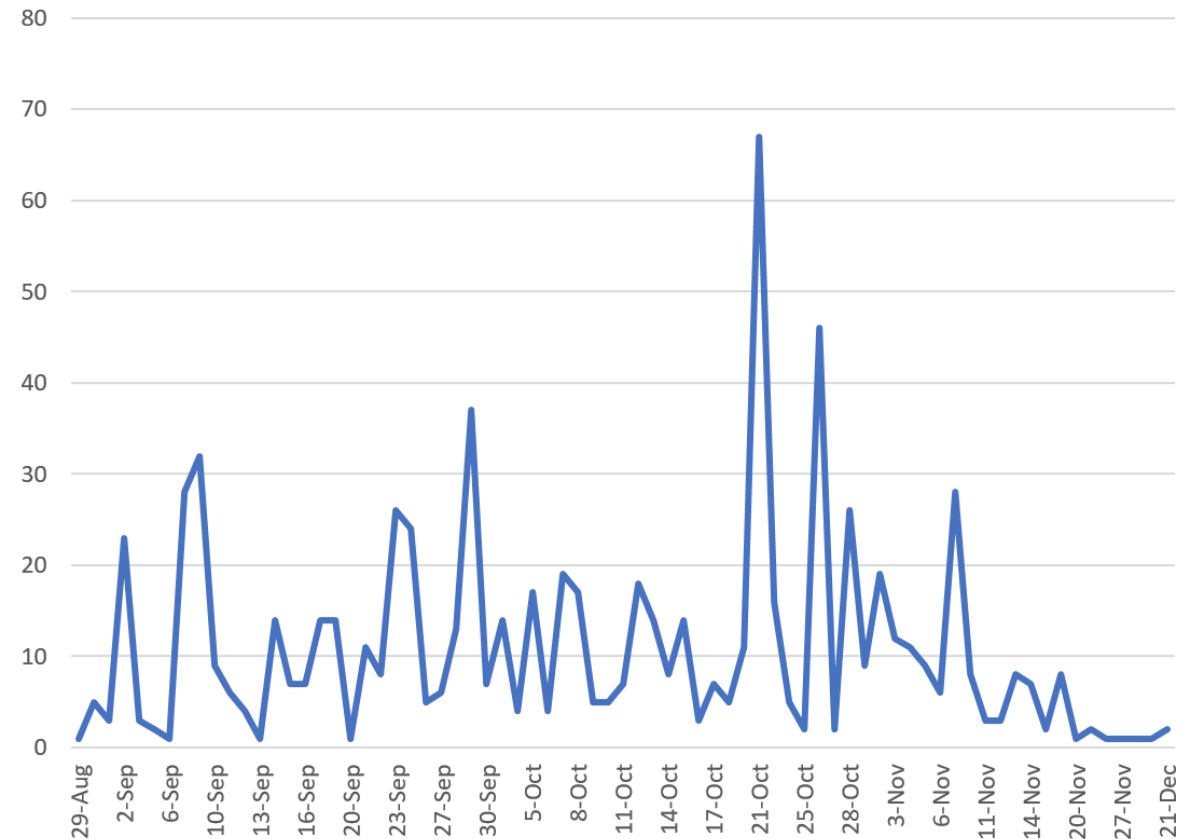
**Fall 2019: 307, 277 unique students**

Number of ASR Submissions by Date



**Fall 2020 : 790, 663 unique students**

Number of Submissions by Date



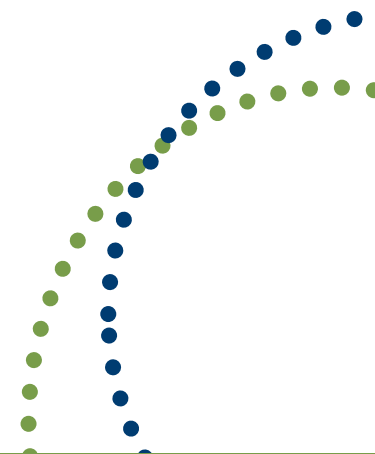
# Fun with Data: ASRs by Primary

## Fall 2019

Primary Concern	Count
Affect	5
Assignments	79
Attendance	153
Failing	67
Tardies	3
<b>Grand Total</b>	<b>307</b>

## Fall 2020

Primary Concern	Count
Assignment	317
Attendance	199
Failing	259
Financial	2
Mental Health	2
Tardies	3
Technology	8
<b>Grand Total</b>	<b>790</b>



# Fun with Data: Grades at Submission v.

Final

## Fall 2019

Current Grade	Count
F	267
D	22
C	5
B	10
A	3
<b>Grand Total</b>	<b>307</b>

Current Grade	Count
F	140
D	15
C	22
B	17
A	9
W	87
<b>Grand Total</b>	<b>290</b>
*17 missing	

## Fall 2020

Current Grade	Count
F	717
D	41
C	9
B	4
A	15
I	3
W	1
<b>Grand Total</b>	<b>790</b>

Final Grade	Count
F	270
D	27
C	59
B	34
A	17
I	2
W	243
<b>Grand Total</b>	<b>652</b>
*138 missing	