

Keeping Students on Their Pathway

Texas Pathways
Institute #5
April 7, 2022



Academic Support Referrals (ASRs)



Texas Success Center

Sarah Tidwell

Director, Advising &
Counseling
Lee College

A photograph of graduates in black caps and gowns with blue stoles and yellow tassels, viewed from behind, against a green background.

Keeping Students on Their Pathway: Targeted Student Outreach

Academic Support Referrals (ASRs): Origins

- Collaboration between Advising/Counseling & Faculty
- Implemented Spring 2017
- Customization in PeopleSoft
- Instructors access the submission form and track progress via class roster in PeopleSoft's Faculty Center



Before the ASR is Submitted: Instructors...

Recognize the need for student assistance

Performance, course enrollment issues, tech./book needs

Discuss concern(s) with student

LMS, email, voice call, text, face-to-face discussion

Inform of ASR submission

Submit ASR via Faculty Center in PeopleSoft Self-Service

Track ASR progress

How to Submit an ASR



Meeting Information

Start Date ◇ End Date ◇ Meeting Start Time ◇ Meeting End Time ◇ Weekdays ◇

Student Enrollment Status Enrolled ▾

Roster

Add/Drop Dates

Status/Reason/Action

ASR

Email All

Academic Support Referral Information

[<< Return to List](#)Status AssignedAcademic Advisor Moseley, Samuel Z.

Term 2222 Spring 2022

Submitted By Swift, Karla P.

Student Information

Empl ID

Academic Career Credit

Academic Plan AS3

Email Address @mylc.lee.edu

Telephone 832/808-9167

Course Information

Subject Area HUMA

Catalog Nbr 1301

Class Section OL61

Description Intro. to the Humanities I

Class Nbr 1931

Session Thirteen Week

Instructor Information

Swift, Karla P.

Email Address kswift@lee.edu

Phone

Preferred Contact Method

☒ Email☐ Phone

ASR History

Personalize

Find



First



1-2 of 2



Last

Date Time Stamp	Status	Advisor Assigned	Contact Method	Comments
03/28/22 4:40PM	Assigned	Moseley, Samuel Z.		
03/27/22 9:51AM	Submitted			

Log Contact and Attempt

Contact/Attempt

Comments

Submit Contact

*Contact Method

ASR Information

Academic Concern Missing Assignments

Please select all contact methods used to reach student:

- | | | |
|--|---|--------------------------------------|
| <input checked="" type="checkbox"/> Blackboard | <input checked="" type="radio"/> Successfully | <input type="radio"/> Unsuccessfully |
| <input checked="" type="checkbox"/> E-mail | <input checked="" type="radio"/> Successfully | <input type="radio"/> Unsuccessfully |
| <input type="checkbox"/> Phone | <input type="radio"/> Successfully | <input type="radio"/> Unsuccessfully |
| <input type="checkbox"/> Text | <input type="radio"/> Successfully | <input type="radio"/> Unsuccessfully |
| <input type="checkbox"/> In Person | | |

Can the student still earn a 'C' or better? Yes

Current Grade F

Course has Embedded Instructor or Peer Mentor: ☐

Please provide additional information:

Spoke to the students, provided opportunity to submit a late assignment and did not submit it. Multiple missed assignment. Cannot submit missed assignments but can still pass if he does his work from this point on.

Helpful Data

- | | | |
|--|---------------------------------|--|
| <input type="checkbox"/> Weekend College | <input type="checkbox"/> SSS | <input type="checkbox"/> Dual Credit |
| <input type="checkbox"/> Veteran | <input type="checkbox"/> Puente | <input type="checkbox"/> Impact Early College HS |
| <input type="checkbox"/> C08 | Total SCH 25.000 | <input type="checkbox"/> Stuart Career Tech HS |

Instructor View: After Submission

Submit an ASR



Status Assigned

Academic Advisor Preiss,NaJean D.

Term Spring 2022

Student Information

Name [REDACTED]

Empl ID [REDACTED]

Academic Career Credit

Academic Plan TAH4

Email Address [REDACTED]@mylc.lee.edu

Telephone [REDACTED]

Course Information

Subject Area GOVT

Catalog Nbr 2305

Class Section OL51

Description Federal Government

Class Nbr 2229

Session Eight Week - Second

Instructor Information

Name Ouardi,Karim

Email Address kouardi@lee.edu

Phone 281/425-6538

Preferred Contact Method Email

ASR Information

Academic Concern Missing Assignments

Contact methods used to reach student:

Blackboard Yes

Unsuccessfully

E-mail Yes

Unsuccessfully

Grade C or better? Yes

Current Grade F

Course has Embedded Instructor or Peer Mentor
No

Please provide additional information

The student did not attempt to complete the first exam.

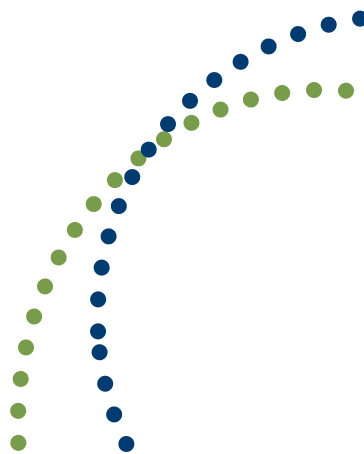
ASR History

2 ro

DateTime Stamp ◇	Status ◇	Advisor Assigned ◇
03/29/22 11:38AM	Assigned	Preiss,NaJean D.
03/29/22 11:21AM	Submitted	

ASRs: Metrics

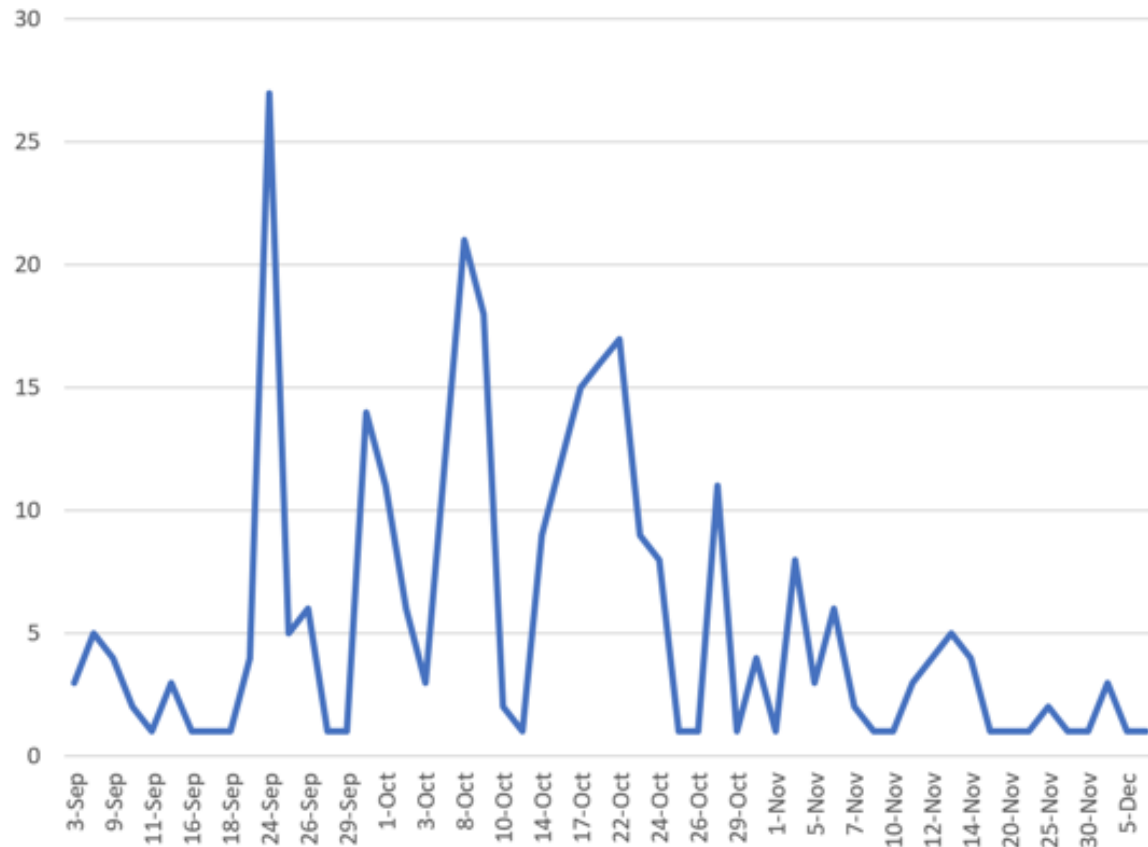
- Count of submissions by faculty member/division/course/modality
- Faculty communication attempts: modality & success rates
- Grades: time of submission v. final
- Hours to advisor assigned, initial contact attempt, hours to completed
- Advisor communication attempts: modality & success rates
- Primary concerns
- Terms



Fun with Data: Submissions by Date

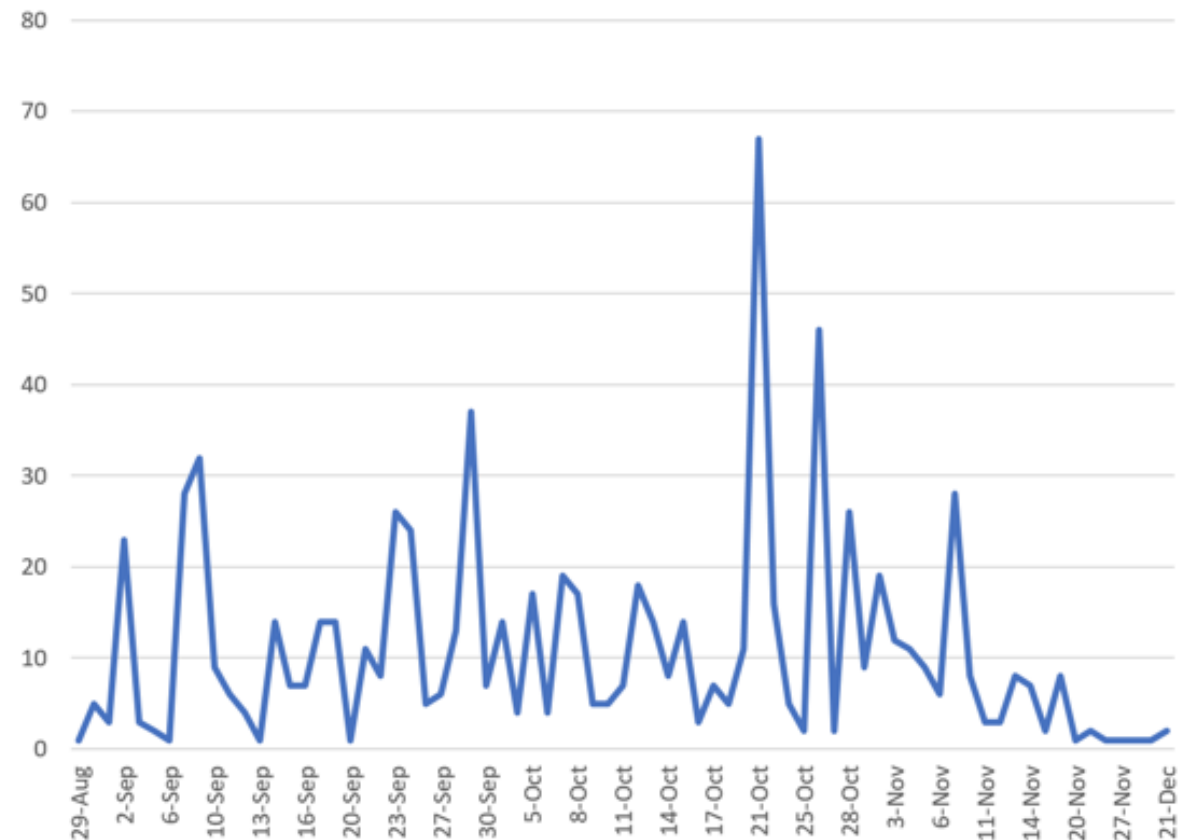
Fall 2019: 307, 277 unique students

Number of ASR Submissions by Date



Fall 2020 : 790, 663 unique students

Number of Submissions by Date



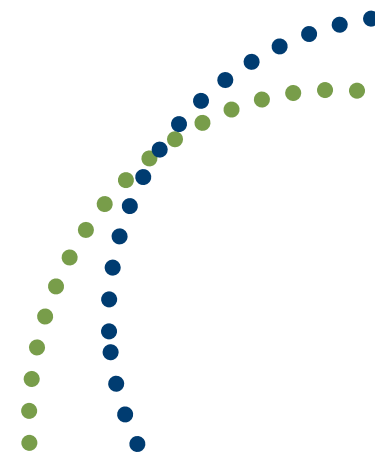
Fun with Data: ASRs by Primary

Fall 2019

Primary Concern	Count
Affect	5
Assignments	79
Attendance	153
Failing	67
Tardies	3
Grand Total	307

Fall 2020

Primary Concern	Count
Assignment	317
Attendance	199
Failing	259
Financial	2
Mental Health	2
Tardies	3
Technology	8
Grand Total	790



Fun with Data: Grades at Submission v. Final

Fall 2019

Current Grade	Count	Current Grade	Count
F	267	F	140
D	22	D	15
C	5	C	22
B	10	B	17
A	3	A	9
		W	87
		Grand Total	290
Grand Total	307	*17 missing	

Fall 2020

Current Grade	Count	Final Grade	Count
F	717	F	270
D	41	D	27
C	9	C	59
B	4	B	34
A	15	A	17
I	3	I	2
W	1	W	243
Grand Total	790	Grand Total	652
		*138 missing	