



NOVA

Northern Virginia
Community College

GEORGE
MASON
UNIVERSITY

ADVANCE Success Coaching

A NOVA | MASON PARTNERSHIP

What is a Success Coach?

An ADVANCE Success Coach is a student's primary point of contact for the ADVANCE program. Success Coaches take a holistic approach to assisting students with the following:

- Academic planning
- Getting connected to resources at both NOVA and Mason
- Ensuring that milestones are being met
- Registering for co-enrollment coursework
- Navigating the matriculation process to Mason

Coaching Methodology



Trained in the InsideTrack coaching methodology



Develop skills to ensure high impact interactions



Provide holistic, wraparound support



Assist students with setting/achieving academic, career, and personal goals

Understanding Student-Facing Roles in ADVANCE



Advisors & Counselors

Understand eligibility criteria

Explain the benefits of the program and how it differs from other paths to Mason

Can provide a basic overview of the onboarding process

Use the curricular pathways to provide academic advising

Executive Director

Owens overall strategic direction of program

Uses data and feedback from staff/faculty to inform future planning

Manages annual budget and purchasing

Asst Dir of Operations

Assists with policy documentation, communication, and logistics

Asst Dir of Admissions

Recruits prospective students and makes admissions decisions

Asst Dir of Success Coaching

Supervises success coaching team and focuses on student experience

Success Coaches

Works with current ADVANCE students

Provides academic advising and supports the transition to Mason

Shares resources at both Mason and NOVA

Monitors milestone achievement

Facilitates the co-enrollment process

YOUR ROLE:

Join our commitment to consistent communication by disseminating relevant, monthly ADVANCE updates through email and staff meetings. Ask questions and share your feedback with us at ADVOps@gmu.edu.

Logistics



Collaborative undertaking



Dual hired and funded



Office space/resources at both institutions

- Technology access
- Data sharing



Transition as a result of COVID

Training



Experts for two institutions



Provide continual learning opportunities



Integration with the staff at both institutions



Learning is bidirectional

Questions?

Jennifer Nelson, Chief Transfer Officer

jnelson@nvcc.edu

ADVANCE Prospective Student Website:

<https://www.nvcc.edu/advance/>

ADVANCE Current Student Website:

<https://advancesuccess.gmu.edu/>